O'FALLON PUBLIC LIBRARY

20 - Year Master Plan

FGMARCHITECTS

MARCH 06, 2023

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ACKNOWLEDGMENT

O'Fallon Public Library
Ryan Johnson, Library Director
Library Staff

Library Board

City of O'Fallon

Community Members

Thank you to the O'Fallon Public Library, the City of O'Fallon and all of the community members that participated in the surveys and engagement workshops.

It is the mission of the O'Fallon Public Library to serve as a bridge connecting our diverse and ever-evolving community to learning opportunities, resources, and services that place people first.

- O'Fallon Public Library Mission Statement

MASTER PLAN INTENT

Why are Master Plans important for a Library...

Public libraries are evolving - as they always have - to meet the changing needs of communities in the 21st century. Today's library is a place of lifelong learning, servicing people of all ages and at every stage of their lives by being adaptable, resourceful, and inclusive. People visit the library for solitary exploration and for the experience of connecting with others. Libraries build communities.

Because libraries are constantly evolving to the needs of the community they serve, it is crucial that Libraries do the proper planning through a comprehensive master plan.

Meeting the ever-changing needs of communities presents space, design and financial challenges. The Master Plan is a road map for future decisions, positioning the library to make intentional, thoughtful decisions in a proactive manner, avoiding a reactive approach.

Libraries are supported and funded by the community and donors so it is imperative to be fiscally responsible and strategic about the future of the library. Master planning engages the library's staff and patrons as well as the community at large to evaluate the needs and wishes of the community along with evaluating the size and layout of the existing facility to determine priorities, explore options, and set a budget.

The O'Fallon Public Library is completing this 20-year Master Plan now as part of the future re-imagining of the library.

History of the O'Fallon Public Library...

The O'Fallon Public Library is a place for everyone to Discover, Grow, Play, and Learn. We believe in reading as a pathway to lifelong learning, equal access for all, and the freedom to seek, receive and share information. - O'Fallon Public Library Mission Statement

The Library was originally housed in what is now the O'Fallon History Museum and old City Hall.

The current Library facility was built in 1994 when the City population was only 17,000. It is believed that a mezzanine was always intended to be included in the design, but was not economically feasible within the original funding and was therefore not added until 1998.

The library engaged a design firm to complete a master plan in 2010. There was positive feedback in particular regarding the staff, natural daylight, programs offered and Children's Area. The consensus from that report reflected a concern over a lack of building space in general - in particular that the building was not sized adequately for the needs of the next 20 years. Additional comments included the need for more reading rooms / private study spaces, more conference rooms / program space, and more separation between spaces - including better acoustical separation. The report also included a facilities conditions assessment of the existing building which stated that the heating and cooling systems were at the end of their life expectancy, upgrades were needed to lighting, electrical panels, and the fire alarm system.

The library completed an extensive renovation in 2015 which included window replacement, interior finish material replacement, new doors, casework, signage, ceiling finish, and partitions. The Library has also added a white noise system and acoustical panels to assist with acoustical concerns throughout the building.

It should be noted that this Master Plan is occurring at an ideal time with the recent completion of the **City of O'Fallon 2040 Master Plan** which was adopted in February 2022. The report indicated that in the "*2020 NCS 93% of respondents rated the Library's services as "excellent" or "good". However, a recent study determined that the Library is about half the size it needs to be to best serve the community. Based on the study's findings, the existing Library should be expanded or rebuilt."*

The report indicated that the City population as established in 2020 census was 32,289. They anticipate a future growth of 35,400 to 44,400 by 2040 with residential growth expected to continue, in particular in the North and East parts of the City.

EXECUTIVE SUMMARY

This Master Plan Report was created to provide the Library with comprehensive feedback and recommendations to guide the direction of the Library for the next 20 years. Through a process of engagement, collecting and analyzing data, understanding strategic objectives, and building consensus the following Master Plan was developed. The plan was developed with the following phases:

Discover
During the Discover phase, engagements workshops were held with Library Staff and the community. In addition, staff and community surveys capturing both qualitative and quantitative information were distributed. Those workshops and surveys provided information on goals, priorities, concerns and space needs with the existing Library and with regard to the future of the library.

Evaluate
Information from the Discover phase was evaluated in detail and unveiled areas of commonalities. This allowed for consensus building on the primary objectives and needs for the Library over the next 20 years. This information was reviewed with the Library Director and used in a programming meeting with Library Staff. The result was an itemized list of space allocation needs for the library. That program document included in this report has a column for Option A: Renovation / Addition and Option B: New Construction. Some of those commonalities included the following:

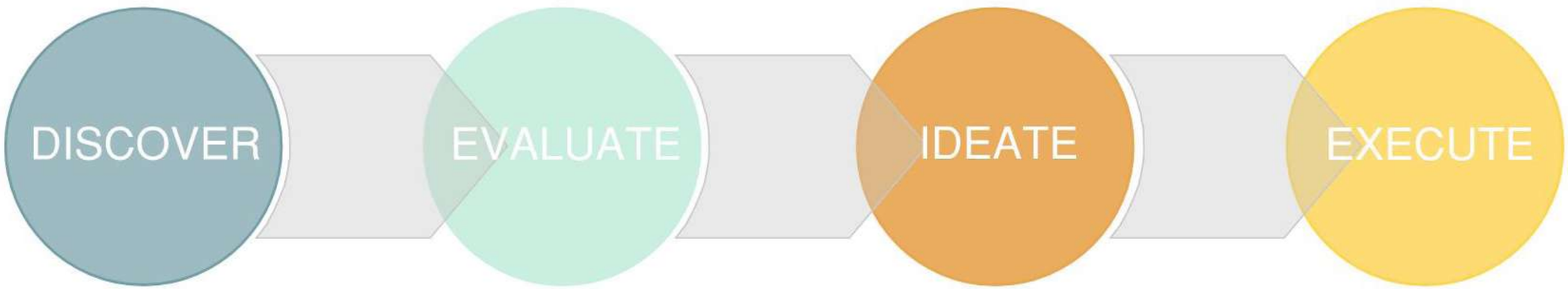
- The collection size is not large enough.
- The Children's activity room is not large enough.
- More Multi-Purpose space is needed for programs.
- The location may be an issue based on areas of City growth.
- More study / collaboration rooms and seating are desired.
- Acoustics are an issue in the existing facility.
- There is a strong desire for usable outdoor space.

Ideate
The intent for the Ideate phase was to develop two adjacency diagram schemes: one for a renovation / addition to the existing library and one for a new construction library. For the new construction scheme, it was acknowledged that no site currently exists. Therefore, the diagram was developed without site limitations to gain a general understanding of the possibility of a new library and the space required.

The Space Program, Planning Diagrams, and precedent projects were analyzed to develop an opinion of the likely probable cost for both options.

Execute
With the completion of the Master Plan report, the Library now has information needed to determine next steps. We anticipate those conversations will include discussions regarding funding support and capacity and the decision to move forward with a renovation / addition option of the existing building or finding a site for new construction. A flow chart delineating next steps is included in the report.

MASTER PLAN PROCESS



- Engage
- Listen
- Empathize
- Understand

- Evaluate Data
- Build Consensus
- Determine Priorities
- Build A Program

- Finalize Program
- Develop Test Fits
- Develop Cost Opinion

- Master Plan Report
- Plan Implementation

DISCOVER

"We are a gateway of information. We create opportunities for learning as well as help support literacy and education. We are more than the books that we own. We provide a multitude of services for the community."

- Library Staff member

Staff Engagement Workshop

DISCOVER

The first step in the Discover Phase is to gain qualitative information. This will allow everyone to focus on critical big pictures items such as the unique culture of the library and community it serves, the vision for the library, areas where the library can improve in regard to serving its patrons, and how the library may need to adapt to future needs. By gathering this information prior to diving into the more quantitative features such as number of offices needed, square footage needed for collections, etc., we are able to set expectations, establish goals, and gain a sense of the vision and drive for the O'Fallon Public Library which creates a framework for the library when it's time to set priorities and make future decisions.

To gain this information, a qualitative survey was distributed to all Library staff members. The survey, divided into four categories, was also used as a guide for the focus groups during the Staff Engagement Workshop. A summary of the results and discussion from the four categories is included in the following pages.

The staff engagement workshop was held on Friday August 26th, 2022 for all staff. During this engaging three hour workshop the group participated in the following activities:

- Library Design Trends Presentation
- Post It Note Activity Boards
- Focus Groups

"Ignorance is the libraries greatest threat. When the community does not know all that we offer they never come in. We have much to offer, but if no one knows about it, then our library can start to seem irrelevant"

- Library staff member

The Greatest Opportunity For The Library Is...

The Community Sees Us As...

We Are...

We Want To Be...

Staff Qualitative Survey

An optional qualitative survey was sent to all Library staff. Fourteen staff members completed and returned the survey to the design team. In addition, the topics included in the survey were the basis for the focus group discussion during the staff engagement workshop.

The questions and topics discussed surrounded four main areas: Image of the Library and Library Community, Defining Contributing Factors, Existing Building Environment, and Personal Experience. While the questions within each focus area were catered to that topic, many general themes began to emerge with similar conclusions and observations made between the focus areas. This begins to unveil priorities and a general consensus building.

The following pages summarize information gathered from the survey in addition to the discussion from the staff engagement workshop.

DISCOVER

"I want the library to be a destination for all people regardless of their need. I think of how people used to go to malls just to be at the mall. The library can help fill that communal void in many ways. We can help get there through a diversity of services and amenities and by a wow-worthy space"

- Ryan Johnson, Library Director

Staff Qualitative Survey

Image of the Library and Library Community

The staff described the Library as a gateway of information with a “team focused” culture. They strive to be friendly and helpful while providing a fun, open and welcoming atmosphere for all patrons.

The community that the Library serves is a diverse community and their goal is to provide access to services, knowledge and quality programs that are catered to the community’s needs. There was acknowledgment that improvement is needed in spreading the word on all of the services that the library provides. Without the proper understanding from the community about what the library can provide in addition to physical books, it can be difficult to get adequate support and provide the best service to the community as possible - with a lack of funding being the largest threat to the library and it’s ability to serve the community.

The staff identified several challenges to the Library, including the lack of space overall both indoors and outdoors. They also identified a need for more study rooms, a larger community room and ideally a second community room to adequately house all of the program offerings today and in the future. They would also like more soft seating placed throughout the library for patrons for general reading in addition to soft seating for book clubs, teen events, story time, etc. Having a two-story building has created challenges both for staff and patrons in regard to accessibility / ease of use in addition to way-finding with the Adult collection split between the first floor and second floor.

They have seen a reduction in Teen traffic since COVID. They would like to have a larger space with good acoustical separation and a place for gaming to increase the Teen traffic.

Another challenge is the lack of storage throughout the building and undersized staff work areas - which includes a lack of space for open work areas as well as not enough private offices.

When discussing how the needs of the community may evolve over the next 20 years, there was a lot of discussion regarding the digital demands. The library can be a central source for digital technology in the future, but will need to expand their digital operations, digital programming, and computer lab. In addition, the community is growing - in particular in the East and North. With their Southern location, they may not be in the best location to provide a centralized operation, easily accessible to the entire community.

When discussing the greatest opportunity for the Library, the staff feels that growing the building or building a new, more centralized library is the greatest opportunity. They also saw opportunities in better connecting to the community and being viewed as a “service center” for the community.

DISCOVER

“The Library is a dynamic place that provides unique services and spaces for discovery. The city of O’Fallon is both welcoming and progressive and traditional and reserved. For the most part the community is accepting of new ideas if allowed to stretch and grow gradually”

- Library staff member

Staff Qualitative Survey

Defining Contributing Factors

When discussing the highest priorities for the library, one mentioned often was a larger and enclosed Children's Area with a larger multi-purpose room for children's programming. Several staff members noted that it is common for children's programs to have standing room only and / or patrons will have to be turned away for children's programs because there is not enough room for everyone.

In general, there was acknowledgment that there is no shortage in ideas for new and increased programs for the community. The limitation is in the lack of space for these programs. The one large community room is not adequate for the quantity of programs that they would like to provide.

There was also discussion about the need for more study rooms to accommodate those wanting to focus, tutor, etc. in an acoustically separated condition.

The restrooms need updating.

They would like to utilize the outdoor space as an extension of the library. With consideration for a covered area with heaters and fans to extend the season along with an outdoor garden, reading area, and space for outdoor programs.

They need more staff offices and staff work space in general along with a larger service desk. There was also discussion about more service points to better assist patrons.

Many felt that they have outgrown the current library facility and the building would need to be expanded or a new building would need to be built to accommodate the community for the next 20 years. Some also felt that the current location is a limitation because it is hidden behind the Post Office and is not near public transportation or residential areas of the City that have experienced growth.

The Teen Area could be expanded to include virtual reality, gaming and large screens.

Some unique spaces that could be included in the future are cooking labs, a makerspace, and an art gallery to display the work of local artists.

Many noted that additional soft seating distributed throughout the library is needed.

The library staff would like to increase their community outreach for partnerships. Some potential partnerships that were identified were area community colleges, schools, food pantry, St. Clair Co. Workforce Development, YMCA, State and National Parks, area museums, and local cafes.

Technology is and will continue to be an integral part of our society and the library can be at the forefront of leading that charge with digital media labs, computer literacy programs, VR (virtual reality) opportunities, remote work capabilities, makerspaces, sensory rooms, sound booths, etc.

Personal Experience

In general, the staff felt that the best part of the library is the patrons and atmosphere. They were very positive about their work environment. They enjoy working with each other and find great satisfaction in the work that they do. Their is a sense of fulfillment in knowing that they get to help the community at large. They are grateful to be included in this master planning process and have a very positive outlook on the future of the library.

Staff Qualitative Survey

Existing Building Environment

There are many components in the existing library building that are seen as positive attributes including the natural daylighting, good site-lines, access to computers, the items available for checkout beyond books, the printing and fax services, the Children's Area, and of course the beloved "bubble wall".

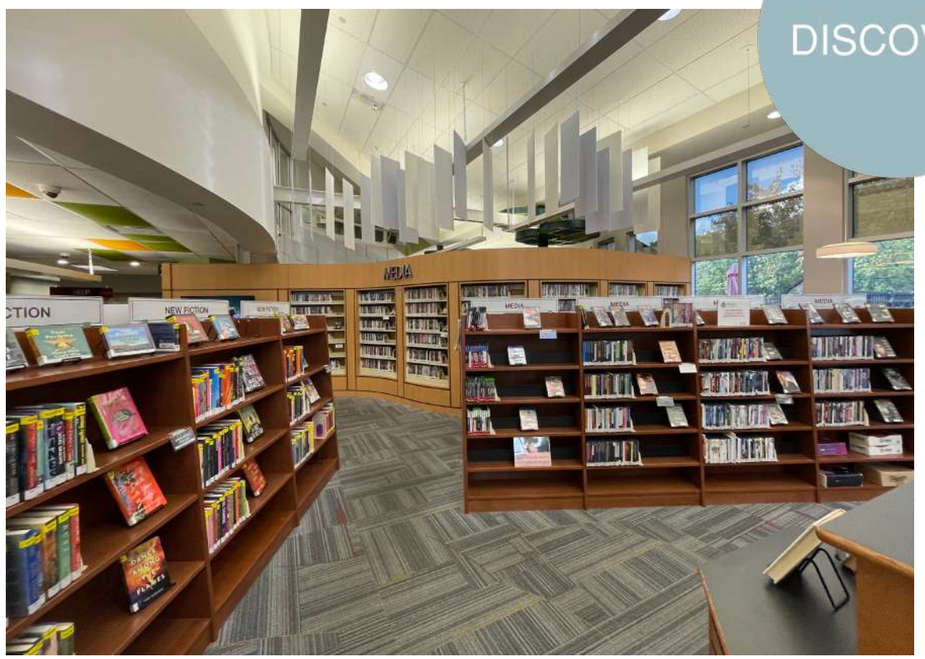
When posed with the question, "Does your current facility support your operations and programs?" - the following was noted:

We need a larger community space to accommodate our programs.

We have outgrown our Children's activity room. It is not adequately sized for the demand.

We need more space in general.

The acoustics throughout the building are an issue. The two-story volume looks nice and provides good daylight but it also lends itself to many acoustical challenges throughout the building.



They also acknowledged that there is limited seating and the collection size is too small. In addition, they need more staff shared workspace, more storage, and private offices. Some noted that many patrons won't go upstairs to peruse books, so that creates an underutilized scenario with the second floor. The restrooms need updating. The wall finishes and doors are not durable enough and showing wear. The tile on the entry floor is very loud and the entry is not well lit. There are inconsistencies in the temperature throughout the building. The stairs can be difficult to navigate. The Teen space is not used often enough and the Children's Area is too small.

The group determined that they could provide even more program options for the community if they had more computers, more meeting / community rooms, a larger event space for things such as trivia nights / fundraisers, and a flexible makerspace for programs such as sewing classes, art classes, etc. with adequate storage.

During a discussion regarding how the existing facility challenges the staff's ability to do their job, they made note of the poor acoustics, the detached book drop out in the parking lot, tight aisles between shelving, small desks for staff, and not enough staff work space.

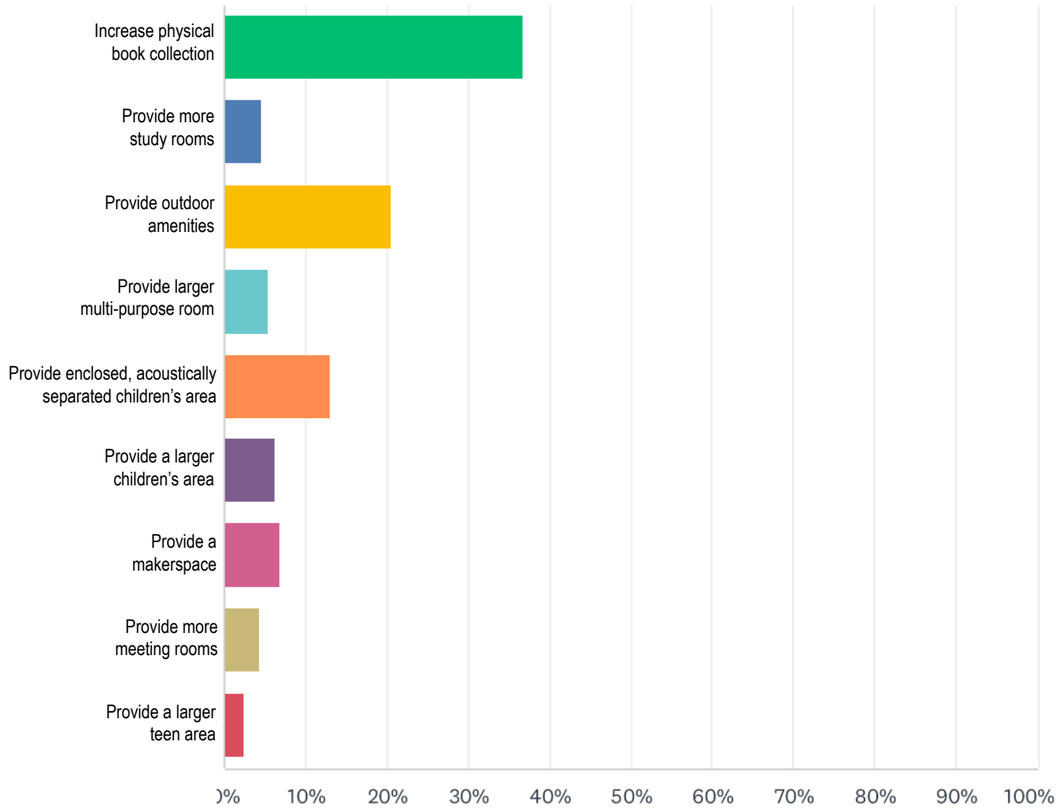
Lastly, when asked whether they felt that the design and layout of the library is inclusive for all patrons, they noted concern with the second story, shelves being difficult to access, low light levels in some areas, acoustics, levels of privacy, and a lack of space for motorized scooters. They would also like to see a striped path to the entry from the parking lot and would like to include a sensory room for the neurodiverse population.

Community Survey

A survey was distributed to the community on October 11th and was officially closed to respondents on November 4th, 2022. The survey was heavily advertised at local businesses, social media, school districts, etc. and was available to take electronically or with a physical copy. In total, the survey received 635 responses from age groups ranging from under 12 years old to above 64 with the two highest age groups being the Above 64 and the 35 to 44 age range.

Over 95% of the survey respondents agreed that the Library is in tune with the specific needs of the community it serves.

Over 80% of respondents stated that the reason they came to the library in the past three years was to check out printed material illustrating the strong need for this library to continue to provide printed material. Further illustrating this need, over 39% of respondents stated that their first priority for the library was to increase the physical book collection.

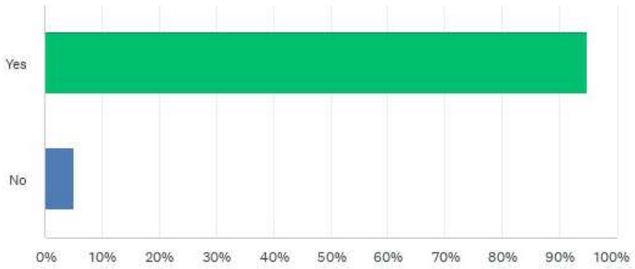


DISCOVER

"I think the Library should be centrally located. Placement on any extreme edge of town would not be convenient to all citizens. It should remain in the "residential" part of town and not the retail side"

- Community member

Q5 Do you feel that O'Fallon Public Library is in tune with the specific needs of the community it serves?



Community Survey

DISCOVER

On the topic of improvements to the existing facility, the greatest desire by a majority of nearly 54%, was to incorporate outdoor amenities such as a reading area, community garden or outdoor program space.

When examining the biggest limitations for the current library, 39% of those surveyed stated the biggest limitation was a lack of awareness of library programs. This was in line with some of the feedback we received during the staff and community workshops that stated that community outreach was an opportunity for the library. Other limitations that rated high on the survey were a limited book collection, again speaking to the need for a larger physical book collection, and not enough space for programs and social gatherings. In addition to wanting a larger physical book collection, there was also a strong desire to consolidate the adult collections onto one floor. In the current facility, the adult collection is split between the main level and upper level making it challenging for all patrons to navigate.

Proper acoustical separation is an issue that the library has had to address in the past. The two-story volume and hard surfaces of the flooring, exposed structure and glass walls, along with a Children's Area that is not enclosed, has created an environment where sound easily travels across the library facility. In today's vibrant dynamic libraries acoustics is more important than ever. Gone are the days where patrons are expected to remain quiet at all times. With energetic children's areas, technology rich and program driven spaces, libraries need to accommodate all patrons and their specific needs. Because of this, it's crucial that acoustically separated zones are created to allow all patrons to have the experience that they desire. To achieve this outcome, libraries are more often enclosing Children's Areas which allows kids to explore their learning environment with the energy and curiosity that they crave while also providing an adequate number of study rooms and quiet rooms to allow patrons the focus and concentration needed for their tasks. Within the open areas of collections, it's important to consider all design aspects that can affect acoustics such as finish materials, built partitions, and mechanical systems. Any Master Plan for the Library for the coming decades should include improving and enhancing the acoustical separation.

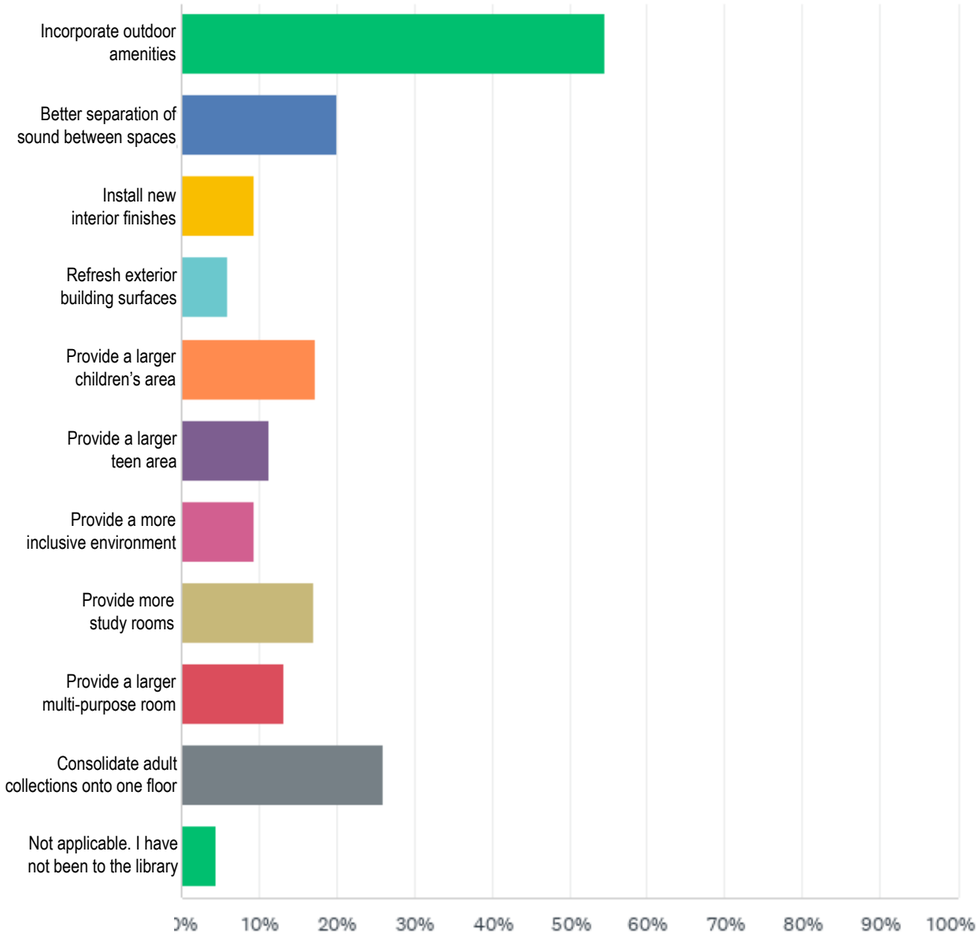
Providing a larger Children's Area also ranked high on the list of improvements desired. The love for a library often forms in childhood and creates lifelong users of the library. This was acknowledged in the survey with many people saying that they come here with their families and like to attend the Children's programs - with some noting that they have been turned away because the area isn't large enough to hold all of those wanting to attend the program.

For those that would like to see additional programs offered at the library, three of the most common requested types of services and programs were technology based programming, more non-printed material to create a "library of things", and more Adult programming. In fact, when given a selection of options as to what would get them to visit the library more often, the greatest percentage chose "More Adult Programs."

For the technology based programming, requests included computer literacy classes, 3D printers, recording booths, and a makerspace / hands-on lab.

For the "library of things" the ideas included cooking pans, board games, tools, and appliances.

With respect to the existing library facility, what improvements would you like to see made?



Community Engagement Workshop

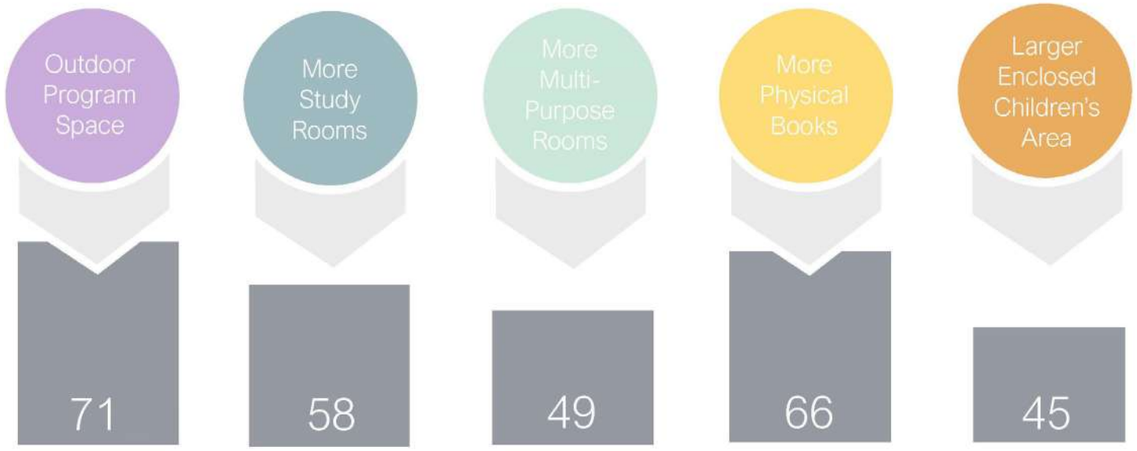
The Community Engagement Workshop was held on Tuesday, November 15th, 2022 at 6:30 pm at the O'Fallon Public Safety Building with over 25 community participants.

The agenda and content discussed during this workshop was determined based on feedback received from the community engagement survey. The interactive session proved to be engaging with valuable feedback received and noted.

Below is an agenda for the workshop. The follow pages summarize the data gathered that evening.

Meeting Agenda:

- Presentation to describe the following:
  - Introductions
  - Library History
  - Master Plan Intent
  - Master Plan Process To Date
  - Workshop Activities
- "Post It" note activity
- Ballot box activity
- Focus Groups
  - Taking The Library Outdoors
  - Library As The Service Center Of The Community
  - Library As A Resource For Digital Technology



Community Engagement Workshop

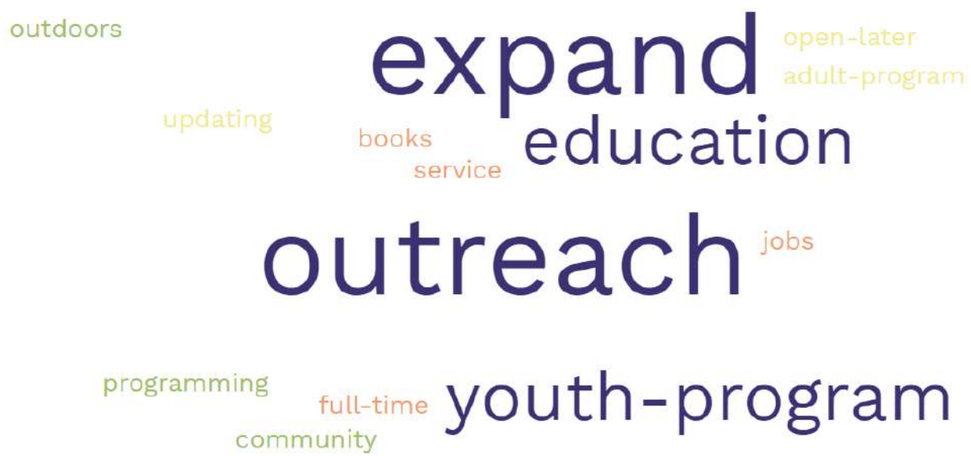
DISCOVER

During the Community Engagement Workshop, we asked the question “We See The Library As...”. A similar question was asked during the Staff Engagement Workshop - “The Community Sees The Library As....”. The intent was to gauge how in tune the library staff are with the Community’s perception of the Library. The most common theme is that the O’Fallon Public Library is seen as a vital place to learn and gain knowledge.

Similarly, both groups were asked what the biggest opportunity is for the library. Both groups felt the need for an expansion or new building to continue to best serve the community. In addition, both felt a great opportunity for the library is to expand the outreach of the library. This is both in terms of outreaching to the community to educate them on the services that the library can provide in addition to an outreach in terms of finding new partnerships within the community to expand the library’s current programs and service offerings.

We See The Library As...

The Biggest Opportunity For The Library Is...



Community Engagement Workshop

Workshop Focus Groups

The attendees for the community engagement workshop broke into three focus groups. The focus groups were pre-determined based on the feedback that was received from the Community Survey. The three topics were ones that showed strong interest in the survey and deserved additional attention and discussion. The focus group topics were presented and all attendees were able to choose their favored topic. Interestingly, the groups were fairly evenly distributed.

"This was so needed. I felt seen, heard and understood. Thank you!"

- community member

Taking the Library Outdoors

How to make the outdoors as strong of an amenity as the indoors - that was the focus of this group. Being located in the Midwest, it's important to find ways to stretch the outdoor season. Some of those methods could include providing a semi-covered area outside that could also incorporate ceiling fans and ceiling mounted radiant heaters to protect from the elements and provide a more comfortable experience for patrons.

Gardening could provide an amenity for the community along with numerous programming opportunities. Ideally this area would have a separate area for children's activities, fencing to designate areas, a water fountain and easy access to restrooms.

Other ideas discussed were a fitness area, outdoor study areas, access to charging stations, movie nights, rent-able outdoor space for groups/events, an amphitheater, chalk art, bird watching program, music/concert events, outdoor cafe, and space for food trucks.

The site for this should be level and areas should have some designation for the various activities occurring.

Lastly, it would be ideal if the Library's outdoor area connected to a greater biking / walking trail for the City.

Library As The Service Center Of The Community

The group determined the best way to describe their vision is to see the library as a 3D google: if you want to try out something without having to make an investment, you come to the library.

Some of the ideas surrounding services that brought the most excitement were bringing a reality and recognition of the O'Fallon Public Library to be seen not only as a place to get books, but also as a "library of things" with items available for checkout such as roasting pans, small appliances, power washers, belt sanders, augers, wet vacs, leaf blowers, and board games. There was acknowledgment that the library would need to navigate both liability issues and cleaning processes for items like this.

A flexible Makerspace could provide the ability for numerous programming opportunities like cooking classes, woodworking, sewing classes, etc. All of these programs could use strategic partnerships within the community to provide the supplies along with Instructors for the programs.

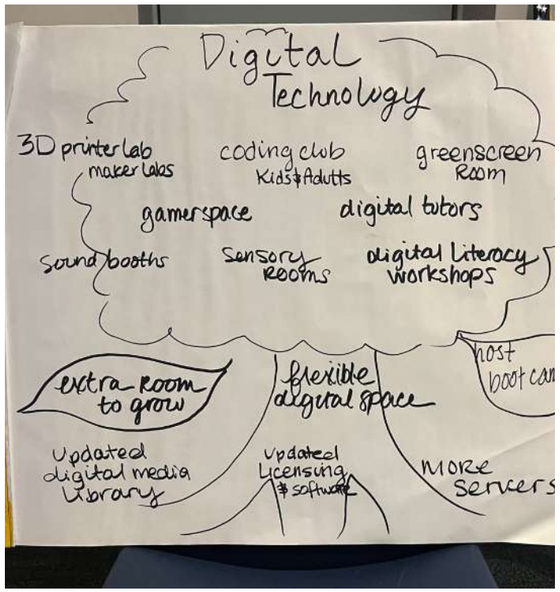
Similar to being a "library of things" the big idea here was that the library is the place to come and "try" out something new and increase knowledge in a safe place that is both physically and financially accessible to the entire community.

Library As A Resource For Digital Technology

There was general recognition that a conversation about digital technology is not complete without discussing the means for providing these services; digital infrastructure, software licensing, space for things like additional servers, and staff/partners/volunteers with the knowledge to train others and maintain these systems.

Technology is now and will continue to be a critical part of our communities, so it's crucial for the library, as a central provider for the community, to be at forefront of this movement. Ideas discussed regarding digital amenities were digital literacy programs, 3D printer lab, makerspace, coding clubs, green screen rooms, sound booths, updated digital media library, gaming capabilities, and sensory rooms. The discussion regarding sensory rooms encompassed accommodations for both children and adults. It was thoughtfully noted that with the large veteran population in the area, there are many community members that have PTSD and could benefit from the amenities that a sensory room could provide.

Finally, the group highlighted that most importantly, anything built for digital technology needs to have flexibility built-in as the digital technology possibilities and needs are constantly evolving.



EVALUATE

"Our greatest opportunity is our families. Whenever we service families, we have an opportunity to inspire the next generation to use the library. Growing up going to the library makes a huge impact on kids. Once they become adults they come back to the library with their own families"

- Library Staff Member

SPACE PROGRAM

O'Fallon Public Library

FGMA Project No. 22-3560.01

FGM ARCHITECTS

Item	Room/Area/Space	Square Footage Renovation / Addition	Square Footage New Construction	Notes
1.0	**Entry And Public Toilets**			
	Entry Vestibule	84	75	
	Lobby	642	602	
	Public Toilets - Multi User	530	670	
	Public Toilets - Single User #1	0	0	New Construction: Could replace (1) Private Office for Public Single User Restroom Near Café
	Public Toilets - Single User #2	0	0	
	Subtotal for Entry and Public Toilets	**1,256**	**1,347**	
2.0	**General Services Area**			
	Circulation Desk	764	765	5' wide workspace / staff min.
	Service Desk	110	399	Help w/ "services" like programs, tax assistance, passport, notary, etc. SF includes circ.
	Tech Support Desk	0	0	Combined with Service Desk in New Construction.
	Holds	81	109	Exist. is (4) sections. Proposed (6) sections for both options
	Book Sale Area	337	230	Renovate/Addition = combined with Quiet Area
	Book Sale Storage Area	0	0	Include this within a "friends" work room
	"Library of Things" Display	62	114	
	General Display	0	114	
	Copy Area & Business Center	62	345	fax, copier, printer
	Self Check Stations	280	280	4 standard height, 1 ADA height near circulation desk
	Express Mobile Scan Station	0	0	Counter for express scan mobile checkout. New Construction: combined w/ business ctr.
	Subtotal for General Services Area	**1,696**	**2,356**	
3.0	**Program / Gathering Space**			
	Multi-Purpose Room - Large	1,372	1,460	Provide space for 100 person seated / 50 person at tables. Locate this to be isolated and secured from remainder of bldg for after hours (along w/ RRS). Both options provide 140 seats (50 seated at tables).
	Table and Chair Storage	86	87	
	General Storage	86	69	
	A/V Closet	0	0	could be in centralized area
	Multi-Purpose Room	942	1,010	Size to match existing (can also be used as a makerspace). New Construction provides for 96 seats (32) seated at tables. The Renovation/Addition provides for 84 seats, (24) seated at tables.
	Table and Chair Storage	103	184	
	General Storage	0	0	storage for maker space kits
	A/V Closet	0	0	laptop charging cart storage
	Children's Multi-Purpose Room (See Children's Area)	0	0	
	Collaboration Room #1	240	272	10 person
	Collaboration Room #2	240	267	10 person
	Collaboration Room #3	0	267	10 person

O'Fallon Public Library

FGMA Project No. 22-3560.01

FGM ARCHITECTS

Item	Room/Area/Space	Square Footage Renovation / Addition	Square Footage New Construction	Notes
	Collaboration Room #4	0	267	10 person
	Maker Space (see Multi-Purpose Room)	0	0	
	Maker Space Storage Room (see Multi-Purpose Room)	0	0	
	Cafe area	0	727	Ideal is a coffee shop for new location.
	Prep Room	0	281	This accounts for warming and refrigeration only. No cooking to be done here.
	Subtotal for Program / Gathering Space	**3,069**	**4,891**	
4.0	**Adult Library Services Area**			Add 20% more linear footage of shelving
	Adult Collections, Seating, Tables	4,833	10,597	
	Teen Collections	650	650	
	Study Rooms #1	100	104	4 person
	Study Rooms #2	100	104	4 person
	Study Rooms #3	100	106	4 person
	Study Rooms #4	100	101	4 person
	Study Rooms #5	100	101	4 person
	Study Rooms #6	100	101	4 person
	Study Rooms #7	0	114	4 person
	Study Rooms #8	0	115	4 person
	Quiet Area	0	418	Enclosed room not desired. Renovation/Addition = included in Book Sales Area.
	Sensory Room	110	123	Size for (1) person at a time. Incorporate soft lighting, fabrics/textures, provide fidget spinners, weighted blankets, etc.
	Adult Computer Area	394	750	Exist. is 17 stations. Provide min. (12). New = (16). Renovate/Addition = (12).
	Adult Computer w/ Play Area	0	136	Provide adult computer w/ play pen or kids play area (2 carrel play pen is 6'x8')
	Subtotal for Adult Services Area	**6,587**	**13,520**	
5.0	**Children's Library Services Area**			
	Children's Collections and Seating / Tables	2,870	6,446	
	Children's Activity Area	0	249	
	Young Explorers Area	210	181	
	Preteen Computers (Middle School Age)	42	81	Both Options = 2 computers
	Children Computers	70	334	Provide 5 computers
	Adult Computer	28	59	Provide 1 computer
	Circulation Desk	300	300	Provide space for (2) staff members
	Self Check	150	150	Provide (2) self check out stations
	Single User Family Restroom	78	102	
	Wellness / Mother's Room	70	115	Includes countertop, sink, chair, area for stroller (and wall mounted sensory board)
	Sensory Room	126	120	
	Children's Multi Purpose Program Room	1,105	1,004	
	Table and Chair Storage	183	112	
	General Storage	183	81	

O'Fallon Public Library

FGMA Project No. 22-3560.01

FGM ARCHITECTS

Item	Room/Area/Space	Square Footage Renovation / Addition	Square Footage New Construction	Notes
	Youth Services Office	90	140	
	Storage	195	105	
	Subtotal for Children's Area	**5,700**	**9,579**	
6.0	**Teen Area**			Size for 12-18 Teens. Planned activities = Video games, dry erase walls for collaboration, study tables, lap top bar, shelving for games
	Teen collections (See Adults Services)		0	
	Teen Librarian Office	114	132	
	Teen Room	630	977	
	Storage	0	179	Craft Supply Storage
	Subtotal for Teen Area	**744**	**1,288**	
7.0	**Staff Services Workroom**			
	Friends of the Library Room	95	283	Size for (1) person at computer and (2-3) working (unloading donations, preparing items for shipment, etc.). Provide storage area within work space.
	Private Offices			
	Director Office	173	186	
	Assistant Director	125	136	
	Circulation Manager Office	125	136	
	Programming Office	125	136	
	Youth Services Office (See Children's Library Area)	0	0	
	Teen Librarian Office (See Teen Area)	0	0	
	Future Office #7	0	136	
	Future Office #8	0	136	
	Future Office #9	0	0	Could remove (1) Study Room for an additional Office in New plan.
	Work Room	671	1,325	(4) workstations = straight desk at 5' wide
	Break Room	371	374	Existing size is adequate if volunteers have separate space
	Staff Lockers		70	
	Staff Toilet #1	61	69	
	Staff Toilet #2	0	69	
	Storage	0	772	Renovation / Addition = storage would remain in exist. Mech. Rm w/ intent to add partitions to give dedicated storage w/in that space.
	Corridor	0	734	
	Subtotal for Staff Services Workroom	**1,746**	**4,562**	
8.0	**Building Systems / Support Space**			
	Mechanical Room	540	392	Renovation/Addition = also includes building storage, Jan Clos, Elec,, and IT in exist. configuration
	Janitor Closet	0	111	
	Electrical Room	0	229	

O'Fallon Public Library

FGMA Project No. 22-3560.01

FGM ARCHITECTS

Item	Room/Area/Space	Square Footage Renovation / Addition	Square Footage New Construction	Notes
	IT Room	0	0	Included in Elec. Rm. for New plan.
	Sprinkler / Water Service Room	0	0	Included in Mech. Rm. for New plan.
	Stairs	300	0	
	Elevator	47	0	
	Elevator Machine Room	58	0	
	Subtotal for Building Systems / Support Space	**945**	**732**	
9.0	**LIBRARY SPACE NEEDS TOTAL**	**21,743**	**38,275**	
	Walls/Mechanical Chases	2,916	1,523	
10.0	**LIBRARY SPACE NEEDS TOTAL GROSS SQUARE FOOTAGE**	**24,659**	**39,798**	

IDEATE

"We provide free access to numerous events and services for people in all walks of life. From homebound delivery, to story times, tutoring, yoga, and more. We aim to be "value add" for the community and to engage and enrich lives at every step."

- Ryan Johnson, Library Director

TEST FITS

The design team created adjacency diagrams based on the program and space allocation needs determined in the Discovery and Evaluate phases. The following pages include an adjacency diagram for a scenario where the existing building is renovated with a new addition and a scenario with a new construction building.

For the **New Construction option,** there is no new site selected at this time. Therefore, the adjacency diagram for the New Construction scheme is an idealized layout to give a general idea of size and adjacency relationships. This scheme also looks at everything on one level and includes a circulation desk that is positioned in a more central location for enhanced visual supervision. This option overall is larger than the Renovation/ Addition option and includes the programming / space needs for the next 20 years.

For the **Renovation / Addition option** of the existing building, we first studied the most appropriate location for an addition. The East side would be advantageous for an addition in that it would help with building identity and wayfinding as the “front of the building”. However, adding onto the existing curved wall could be costly. Ultimately we chose to develop a scheme with an addition on the West side to show the most cost effective solution. The extents were limited to stay out of the stormwater detention. The addition on the West could potentially be expanded but would require further analysis and calculations to determine the impact and redesign needed for the detention basins. For this option, we would recommend incorporating a screen wall for the visible rooftop units to conceal this area. This new screen wall could also be used for branding. This option is smaller than the New Construction option, therefore it is the most cost effective. However, it does not allow for all of the requested program and space needs for the next 20 years.

**Note: field measuring of the existing facility was not included in the scope of services. Architect used drawings of the existing facility provided by the Library for diagram purposes.*

Option 1:

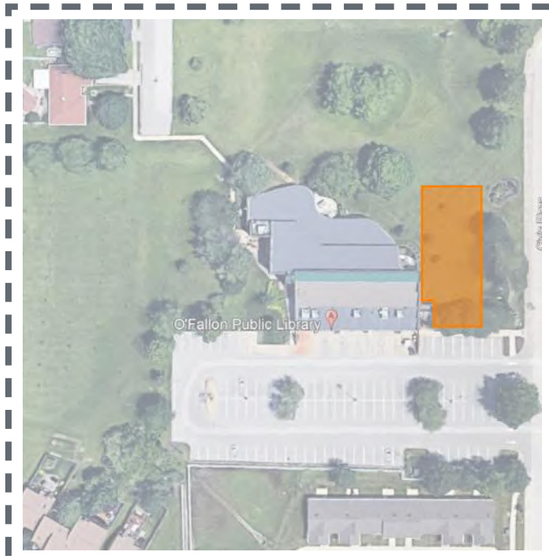
- Limited addition to avoid detention
- Extend addition into parking to enhance entry
- Addition maintains general location of entry

Addition Locations For Existing Building

Option 2:

- Addition creates new entry and enhanced visibility from street
- Addition allows for additional square footage
- Addition more costly connecting to curved curtain wall portion

Addition Locations For Existing Building

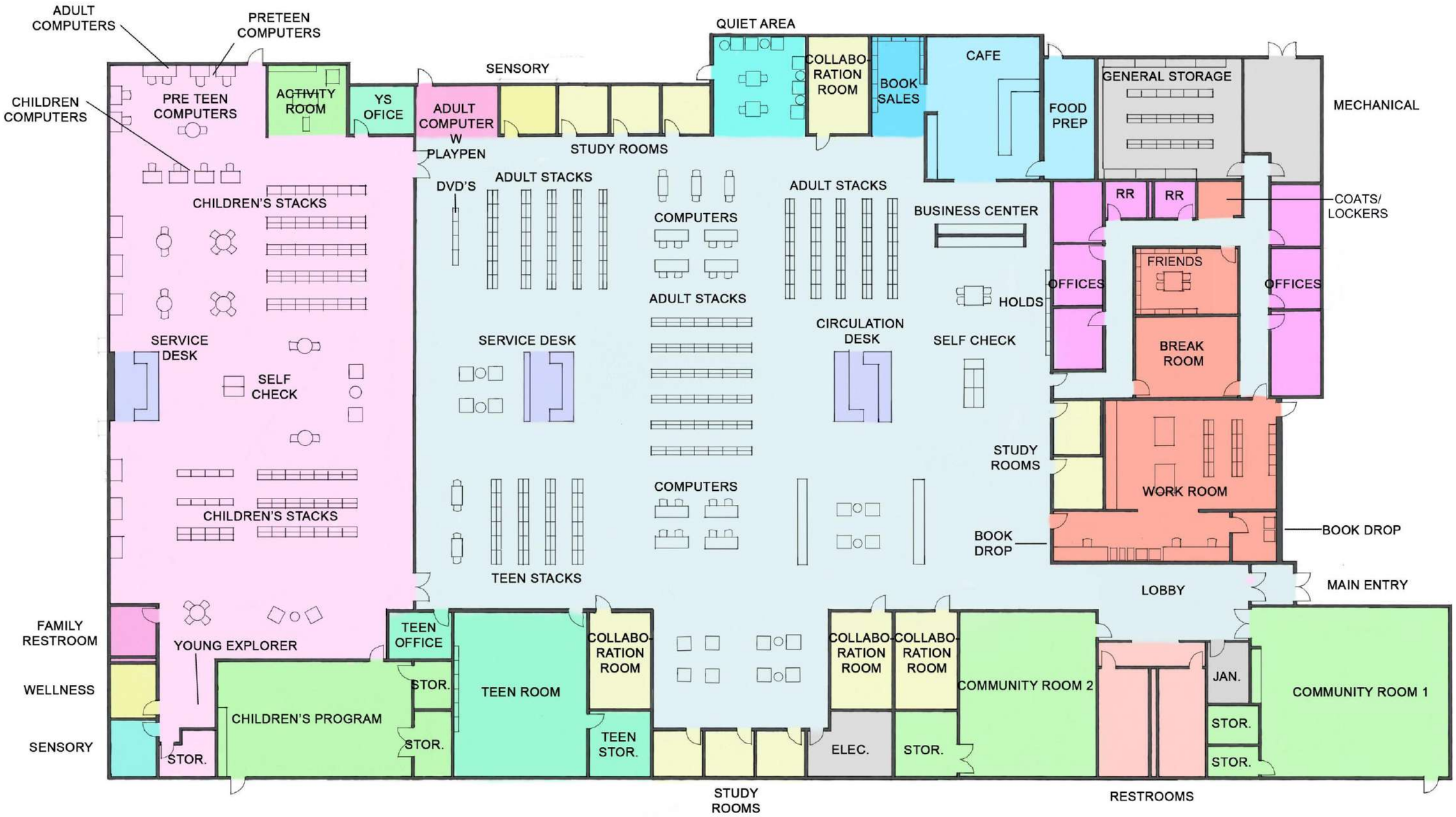


Option 3:

- Addition creates new entry and enhanced visibility from street
- Addition avoids connection to curved curtain wall
- Addition creates a disconnected feel from the rest of the library

Addition Locations For Existing Building

ADJACENCY DIAGRAM | New Construction



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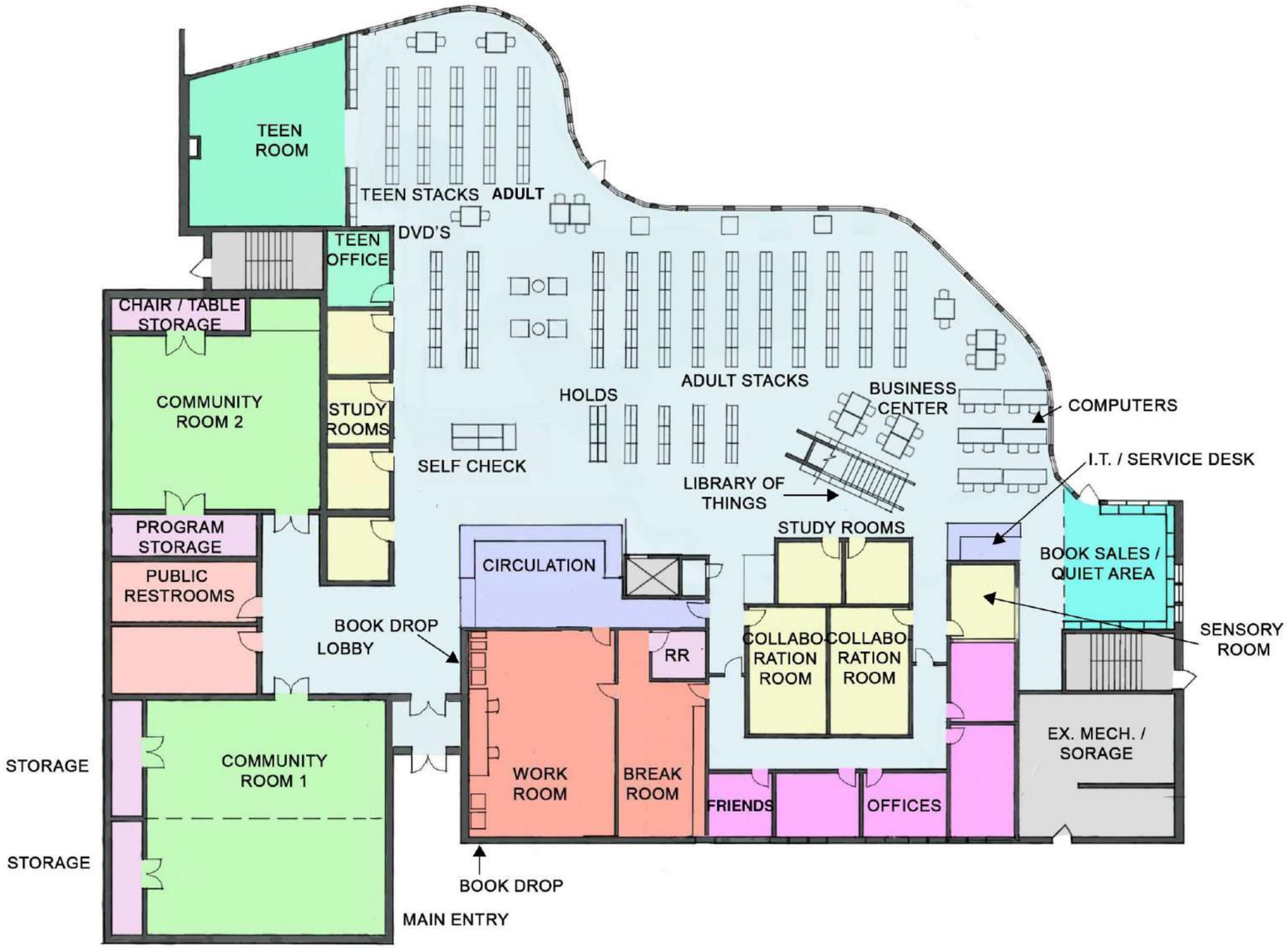
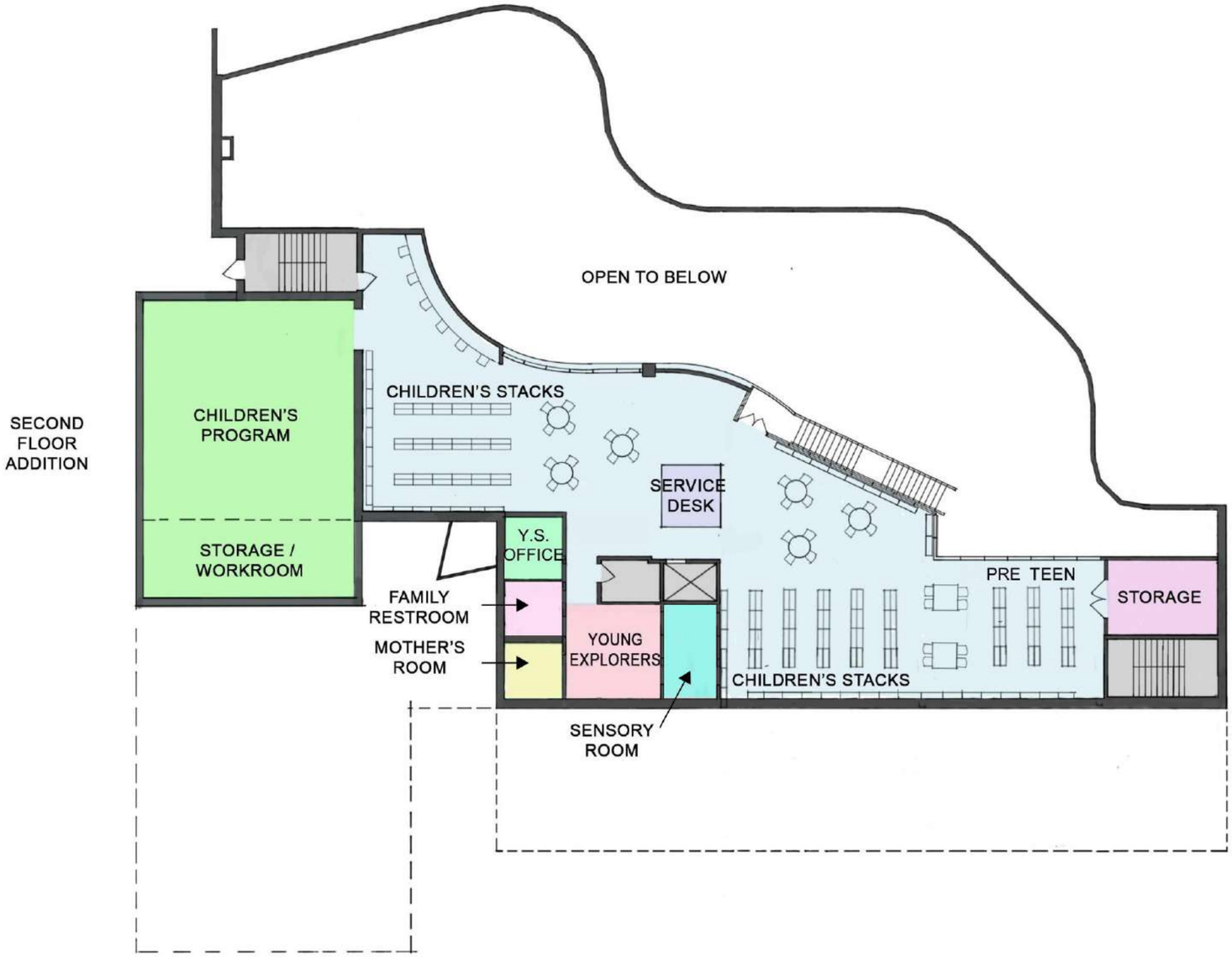

TEEN ROOM
TEEN STACKS
ADULT
DVD'S
TEEN OFFICE
CHAIR / TABLE STORAGE
COMMUNITY ROOM 2
STUDY ROOMS
SELF CHECK
HOLDS
ADULT STACKS
BUSINESS CENTER
COMPUTERS
I.T. / SERVICE DESK
LIBRARY OF THINGS
STUDY ROOMS
PROGRAM STORAGE
PUBLIC RESTROOMS
CIRCULATION
BOOK SALES / QUIET AREA
BOOK DROP LOBBY
RR
COLLABO-RATION ROOM
COLLABO-RATION ROOM
SENSORY ROOM
STORAGE
COMMUNITY ROOM 1
WORK ROOM
BREAK ROOM
FRIENDS
OFFICES
EX. MECH. / SORAGE
STORAGE
BOOK DROP
MAIN ENTRY

Not To Scale


SECOND FLOOR ADDITION
CHILDREN'S PROGRAM
STORAGE / WORKROOM
OPEN TO BELOW
CHILDREN'S STACKS
SERVICE DESK
Y.S. OFFICE
FAMILY RESTROOM
MOTHER'S ROOM
YOUNG EXPLORERS
SENSORY ROOM
PRE TEEN
STORAGE
CHILDREN'S STACKS

Not To Scale

COST OPINION

The cost opinions were developed using information gathered during the master planning phase along with cost data from similar projects in the region. There are many factors that can affect the costs of a project. The cost opinion at this high level early stage is not meant to be seen as a cost estimate. It is an opinion of likely probable costs that can be used to develop a budget and plan for how to execute either of these options.

Please note, that an evaluation of the physical condition of the existing facility, known as a Facility Conditions Assessment (FCA) was not included as part of the contracted scope of services. Therefore the design team used the FCA completed in 2010 along with information received from the Library to develop renovation costs.

For the New Construction option, the cost opinion excludes land acquisition. If the new facility were to be built on the existing site, the costs to demolish the existing library are also not included. There is currently no new site selected so this cost opinion assumes typical site development costs. Please see notes at the end of the cost opinion for more information.

Public Library

City of O'Fallon, Illinois

FGMARCHITECTS

March 3, 2023

FGMA No. 22-3560.01

Cost Opinion for Public Library MASTER PLAN

CONCEPT: EXISTING TWO-STORY LIBRARY WITH ADDITION AND RENOVATIONS

		Item	Quantity	Unit	Cost/Unit Low	Cost/Unit High	Construction Cost Low	Construction Cost High	Remarks
		HARD COST COMPONENTS							
1	.0	**BUILDING (VERTICAL) CONSTRUCTION**							
	.1	Selective Demolition	1	lump sum			$ 122,425	$ 177,880	Interior Renovation Areas + Prep. For Addition
	.2	Construction of Addition	6,173	s.f.	$ 449	$ 518	$ 2,771,677	$ 3,197,614	
	.3	Renovation of Existing - High Impact	12,015	s.f.	$ 263	$ 310	$ 3,160,011	$ 3,724,728	Assumes Limited MEP Systems and Envelope Scope
	.4	Renovation of Existing - Low Impact	6,470	s.f.	$ 200	$ 236	$ 1,293,950	$ 1,526,861	
	.5	*Reserved*					$ -	$ -	
	.6	Line-Item Sub-Total	24,658	s.f.			$ 7,348,063	$ 8,627,083	
2	.0	**SITE (HORIZONTAL) CONSTRUCTION**							
	.1	General Site Development	1	s.f.	$ -	$ -	$ -	$ -	Limited Scope Included w/ Above; See Notes
	.2	Allowance for Pavement Replacement	range	c.y.	$ 68.00	$ 75.00	$ 44,200	$ 60,000	Remove and Replace Certain Concrete and Asphalt
	.3	Allowance for Storm Water Detention Enhancements	1	lump sum			$ 150,000	$ 210,000	Design Pending - Civil to Verify
	.4	Utility Improvements - Electric Service	1	lump sum			$ 35,000	$ 50,000	Design Pending - Civil to Verify
	.5	Utility Improvements - Storm / Sanitary Services	1	lump sum			$ 40,000	$ 60,000	Design Pending - Civil to Verify
	.6	Utility Improvements - Water Service	1	lump sum			$ 39,000	$ 58,500	Design Pending - Civil to Verify
	.7	Allowance for Misc. Site Improvements	1	lump sum			$ 85,000	$ 150,000	Signage, Landscaping, Outdoor Programming
	.8	*Reserved*					$ -	$ -	
	.9	Line-Item Sub-Total					$ 393,200	$ 588,500	
3	.0	**CONTRACT CONTINGENCIES**							
	.1	Design Contingency	1	lump sum			$ 541,888	$ 460,779	5-7% for Scope Amendments Through Design
	.2	Construction Contingency	1	lump sum			$ 232,238	$ 276,467	3% for Scope Amendments During Build-Out
	.3	Bidding Contingency (Escalation)	1	lump sum			$ 348,357	$ 552,935	For Anticipated Bid Market 2024 Q2
	.4	*Reserved*					$ -	$ -	
	.5	Line-Item Sub-Total					$ 1,122,483	$ 1,290,182	
4	.0	**Total**					**$ 8,863,746**	**$ 10,505,764**	**Bid Day Target - Assume Contract in 2024 Q3/Q4**

Public Library
City of O'Fallon, Illinois

FGMARCHITECTS

March 3, 2023
FGMA No. 22-3560.01

Cost Opinion for Public Library MASTER PLAN
CONCEPT: EXISTING TWO-STORY LIBRARY WITH ADDITION AND RENOVATIONS

		Item	Quantity	Unit	Cost/Unit Low	Cost/Unit High	Construction Cost Low	Construction Cost High	Remarks
		SOFT COST COMPONENTS							
5	.0	**DESIGN TEAM FEES AND PROJECT EXPENSES**							
	.1	Design Team (Architecture and Engineering)	1	fee			$ 842,056	$ 1,103,105	SD-DD-CD-BN-CA
	.2	Pre-Construction Advisor / Owner's Representative	1	fee			$ 155,116	$ 262,644	Not Required / Optional
	.3	FFE (Furniture, Equipment, Technology) Consulting	1	fee			$ 66,577	$ 96,166	
	.4	Land Survey	1	fee			$ 7,500	$ 10,000	TBV
	.5	Subsurface Borings and Geotechnical Report	1	fee			$ 4,350	$ 6,960	TBV
	.6	Testing and Observation, Special Inspections	1	fee			$ 37,671	$ 47,276	TBV
	.7	Utility Fees	1	fee			$ 110,797	$ 131,322	During Construction Utility Consumption - TBV
	.8	Permitting	1	fee			$ 66,478	$ 78,793	Aggregate 0.75% of Contracted Value
	.9	*Reserved*					$ -	$ -	
	.10	Line-Item Sub-Total					$ 1,290,544	$ 1,736,267	
6	.0	**FFE (Furniture, Equipment, Technology, Etc.)**	24,658	s.f.	$ 18.00	$ 26.00	$ 443,844	$ 641,108	Most FFE Assumed New, Some Reused - TBV
7	.0	**Grand Total Existing Library Addition / Renovations Project Budget**					**$ 10,598,134**	**$ 12,883,139**	
8	.0	**Notes:**							
	.1	Project Cost Opinion is based on Master Plan, prepared by FGMArchitects dated 03 March 2023.							
	.2	Project Cost Opinion is based on a 2024 Q4 (or earlier) construction contract letting - additional escalation is expected to be encountered if contracting after 2024 Q4.							
	.3	Project Cost Opinion includes FFE design / documentation / procurement assistance costs - all equipment, technology and furniture assumed to be procured through intergovernmental or cooperative purchasing agreement with facilitation and specification, procurement assistance and quality control performed by consultant.							
	.4	Construction costs are based on utilizing a General Contractor / Single Prime Constructor project delivery method.							
	.5	Site Development costs that are routine - such as utility and service re-connections, trenching, limited grading, excavating, miscellaneous new pavement at building perimeter, building exterior illumination, building mounted signage and so forth - are primarily factored into per square foot unit cost numbers indicated as vertical construction. Certain horizontal scopes - such as utility services extension costs, storm water detention system enhancements, and certain site improvements - are listed as individual line-items.							
	.6	Phased construction not explicitly considered in the above. If phasing is required to maintain library open during renovations phase, additional costs may be encountered.							
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Public Library

City of O'Fallon, Illinois

Cost Opinion for Public Library MASTER PLAN

CONCEPT: NEW ONE-STORY LIBRARY CONSTRUCTION

FGMARCHITECTS

March 3, 2023

FGMA No. 22-3560.01

		Item	Quantity	Unit	Cost/Unit Low	Cost/Unit High	Construction Cost Low	Construction Cost High	Remarks
		HARD COST COMPONENTS							
1	.0	**BUILDING (VERTICAL) CONSTRUCTION**							
	.1	Selective Demolition	1	lump sum			$ -	$ -	Not Required
	.2	Construction of New Facility	39,800	s.f.	$ 429	$ 495	$ 17,074,200	$ 19,701,000	
	.3	Renovation of Existing - High Impact	-	s.f.	$ 263	$ 310	$ -	$ -	Not Required
	.4	Renovation of Existing - Low Impact	-	s.f.	$ 200	$ 236	$ -	$ -	Not Required
	.5	*Reserved*					$ -	$ -	
	.6	Line-Item Sub-Total	39,800	s.f.			$ 17,074,200	$ 19,701,000	
2	.0	**SITE (HORIZONTAL) CONSTRUCTION**							
	.1	General Site Development	1	s.f.	$ -	$ -	$ -	$ -	Limited Scope Included w/ Above; See Notes
	.2	Allowance for New Pavement	range	c.y.	$ 65.00	$ 70.00	$ 50,700	$ 67,200	All New Concrete and Asphalt
	.3	Allowance for New Storm Water Detention System	1	lump sum			$ 250,000	$ 270,000	Design Pending - Civil to Verify
	.4	Utility Improvements - Electric Service	1	lump sum			$ 35,000	$ 50,000	Design Pending - Civil to Verify
	.5	Utility Improvements - Storm / Sanitary Services	1	lump sum			$ 40,000	$ 60,000	Design Pending - Civil to Verify
	.6	Utility Improvements - Water Service	1	lump sum			$ 39,000	$ 58,500	Design Pending - Civil to Verify
	.7	Allowance for Misc. Site Improvements	1	lump sum			$ 85,000	$ 150,000	Signage, Landscaping, Outdoor Programming
	.8	*Reserved*					$ -	$ -	
	.9	Line-Item Sub-Total					$ 499,700	$ 655,700	
3	.0	**CONTRACT CONTINGENCIES**							
	.1	Design Contingency	1	lump sum			$ 702,956	$ 814,268	4% for Scope Amendments Through Design
	.2	Construction Contingency	1	lump sum			$ 527,217	$ 610,701	3% for Scope Amendments During Build-Out
	.3	Bidding Contingency (Escalation)	1	lump sum			$ 702,956	$ 1,119,619	For Anticipated Bid Market 2024 Q2
	.4	*Reserved*					$ -	$ -	
	.5	Line-Item Sub-Total					$ 1,933,129	$ 2,544,588	
4	.0	**Total**					**$ 19,507,029**	**$ 22,901,288**	**Bid Day Target - Assume Contract in 2024 Q3/Q4**

Public Library

City of O'Fallon, Illinois

Cost Opinion for Public Library MASTER PLAN

CONCEPT: NEW ONE-STORY LIBRARY CONSTRUCTION

FGMARCHITECTS

March 3, 2023

FGMA No. 22-3560.01

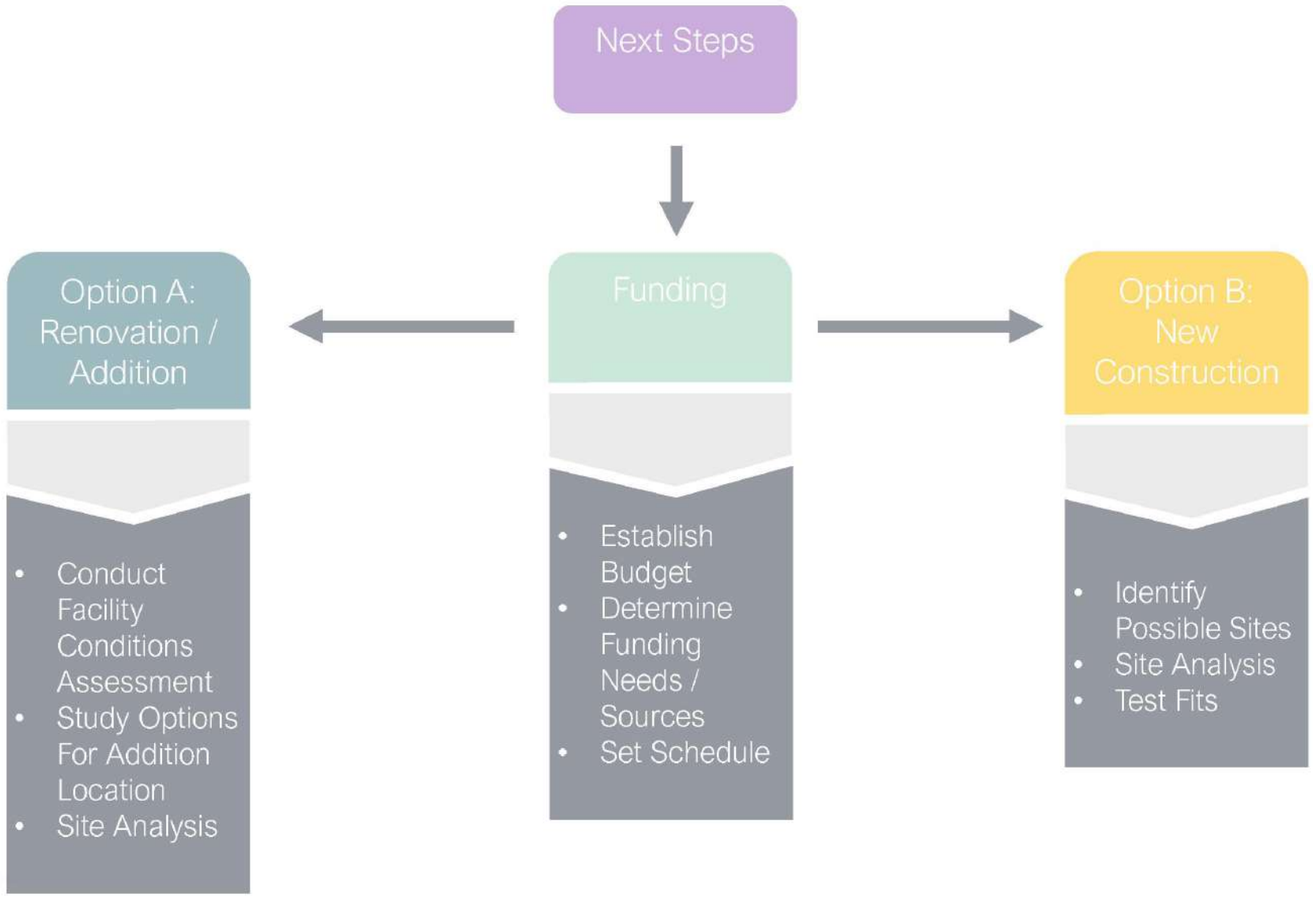
		Item	Quantity	Unit	Cost/Unit Low	Cost/Unit High	Construction Cost Low	Construction Cost High	Remarks
		SOFT COST COMPONENTS							
5	.0	**DESIGN TEAM FEES AND PROJECT EXPENSES**							
	.1	Design Team (Architecture and Engineering)	1	fee			$ 1,560,562	$ 1,889,356	SD-DD-CD-BN-CA
	.2	Pre-Construction Advisor / Owner's Representative	1	fee			$ 316,989	$ 412,223	Not Required / Optional
	.3	FFE (Furniture, Equipment, Technology) Consulting	1	fee			$ 109,450	$ 124,773	
	.4	Land Survey	1	fee			$ 16,500	$ 19,800	TBV
	.5	Subsurface Borings and Geotechnical Report	1	fee			$ 8,700	$ 12,180	TBV
	.6	Testing and Observation, Special Inspections	1	fee			$ 43,891	$ 64,124	TBV
	.7	Utility Fees	1	fee			$ -	$ -	During Construction Utility Consumption - In Vertical
	.8	Permitting	1	fee			$ 146,303	$ 171,760	Aggregate 0.75% of Contracted Value
	.9	*Reserved*					$ -	$ -	
	.10	Line-Item Sub-Total					$ 2,202,395	$ 2,694,216	
6	.0	**FFE (Furniture, Equipment, Technology, Etc.)**	39,800	s.f.	$ 22.00	$ 28.50	$ 875,600	$ 1,134,300	All FFE Assumed New - TBV
7	.0	**Grand Total New Library Project Budget**					**$ 22,585,024**	**$ 26,729,803**	
8	.0	**Notes:**							
	.1	Project Cost Opinion is based on Master Plan, prepared by FGMArchitects dated 03 March 2023.							
	.2	Project Cost Opinion is based on a 2024 Q4 (or earlier) construction contract letting - additional escalation is expected to be encountered if contracting after 2024 Q4.							
	.3	Project Cost Opinion includes FFE design / documentation / procurement assistance costs - all equipment, technology and furniture assumed to be procured through intergovernmental or cooperative purchasing agreement with facilitation and specification, procurement assistance and quality control performed by consultant.							
	.4	Construction costs are based on utilizing a General Contractor / Single Prime Constructor project delivery method.							
	.5	Site Development costs that are routine - such as utility and service re-connections, trenching, limited grading, excavating, miscellaneous new pavement at building perimeter, building exterior illumination, building mounted signage and so forth - are primarily factored into per square foot unit cost numbers indicated as vertical construction. Certain horizontal scopes - such as utility services extension costs, storm water detention system enhancements, and certain site improvements - are listed as individual line-items.							
	.6	Potential new construction site for library has not yet been identifed; at Owner's prerogative, new library building could be considered on existing site or new location / site. Land acquisition cost and likewise structure demolition is not explicitly contemplated as part of the above.							
		S:\jobs\2022\22-3560.01\1.0 PM\1.10 Estimating\22-3560_budget MASTER PLAN - 2023.02.23.xlsm							

EXECUTE

"I want the library to be a destination for all people regardless of their need. I think of how people used to go to the malls just to be at the mall. The library can help fill that communal void in many ways. We can get there through a diversity of services and amenities and having a "wow" worthy space."

- Ryan Johnson, Library Director

With the Master Plan Report in hand, the Library can determine the appropriate next steps. Below is a recommendation for next steps that the Library should take now that the Master Plan report is complete. The diagram includes the two options that were studied in this report. With either option, funding will need to be determined. If a referendum is needed, there are additional processes that can be discussed for further outreach, funding capacity determination, and material needed for a successful campaign. Both options will also require evaluation of the site (existing or possible new locations), and in the option of the renovation / addition, an in depth assessment of the existing building (FCA) will need to occur.

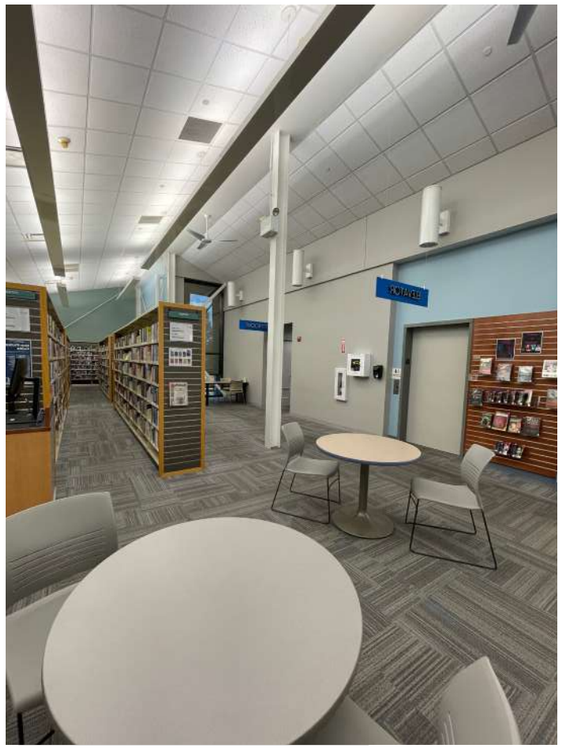


APPENDIX

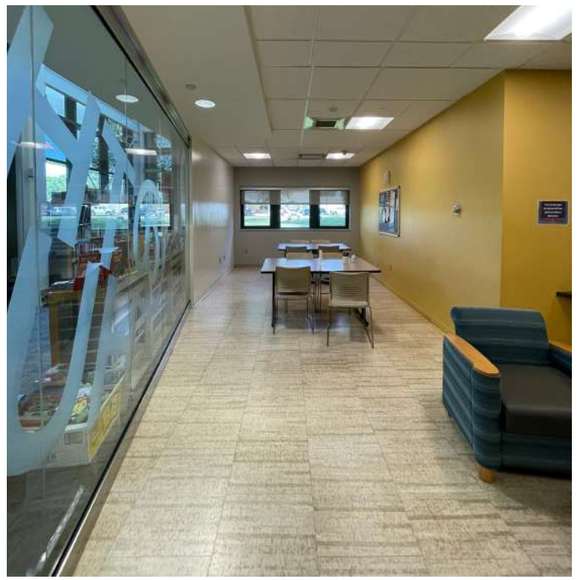
Included in the Appendix are images of the existing library facility along with floor plans from the 2015 renovation and existing shelving layouts. Also included are results from the Community survey completed as part of this master plan.

Existing Conditions | Exterior

Existing Conditions | Adult Services

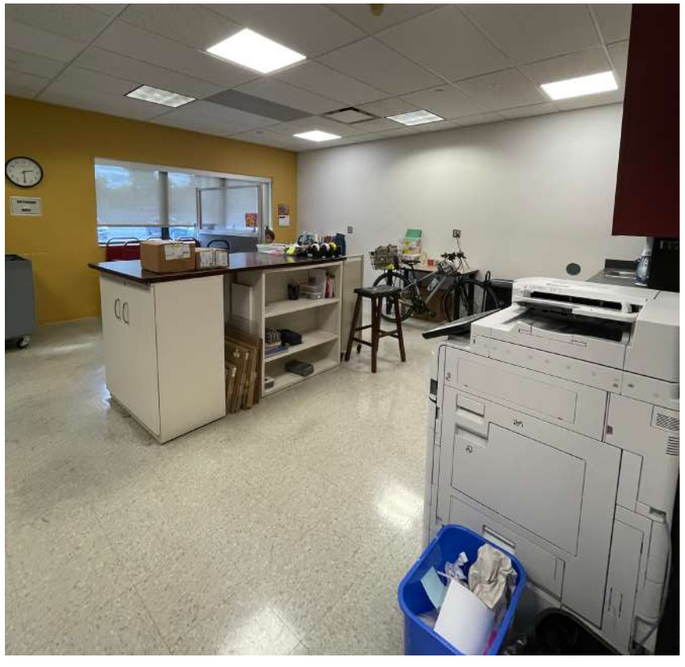


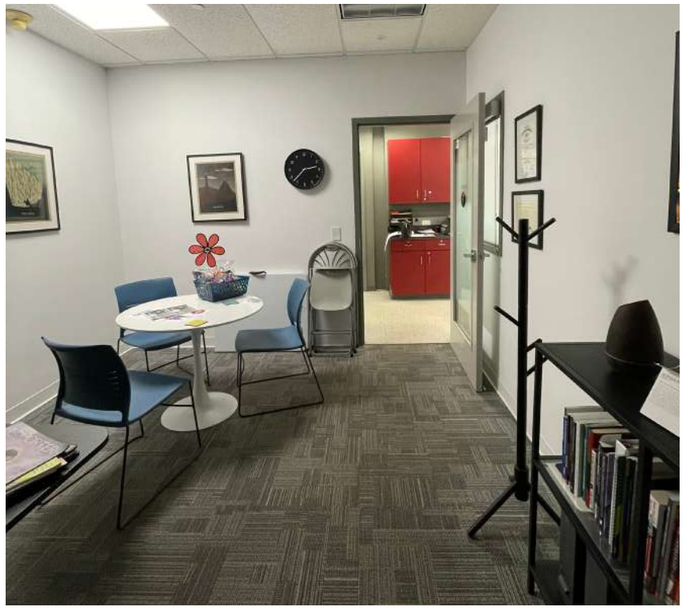
Existing Conditions | Children's Area & Teen Area



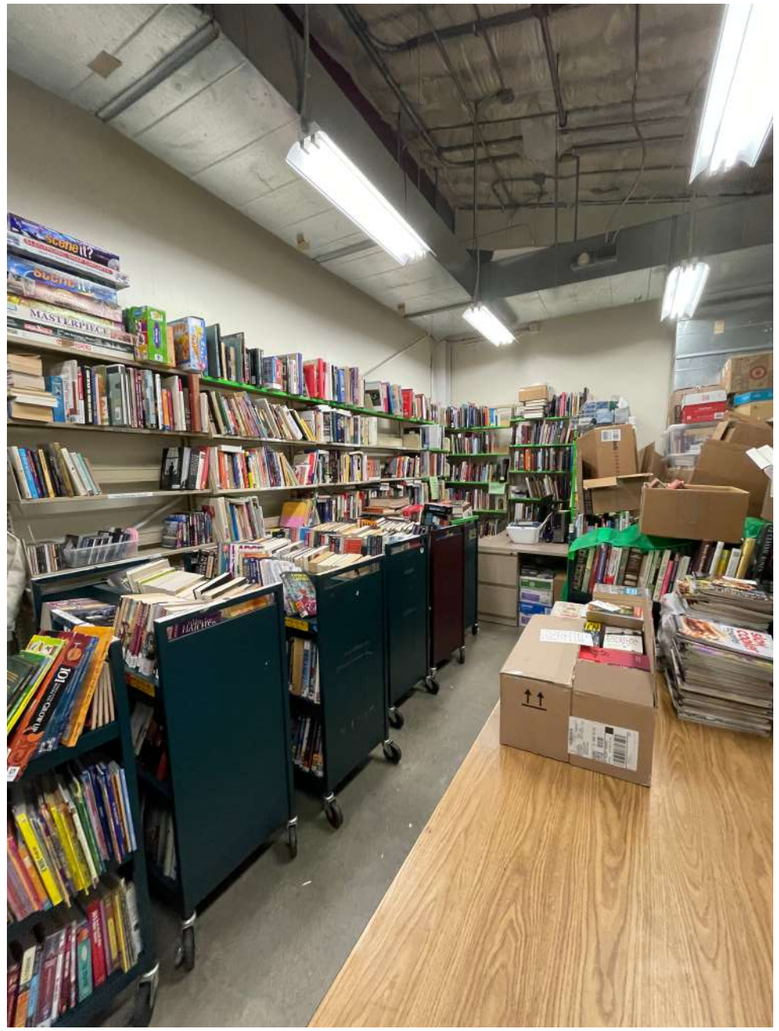
Existing Conditions | Gathering & Study Areas

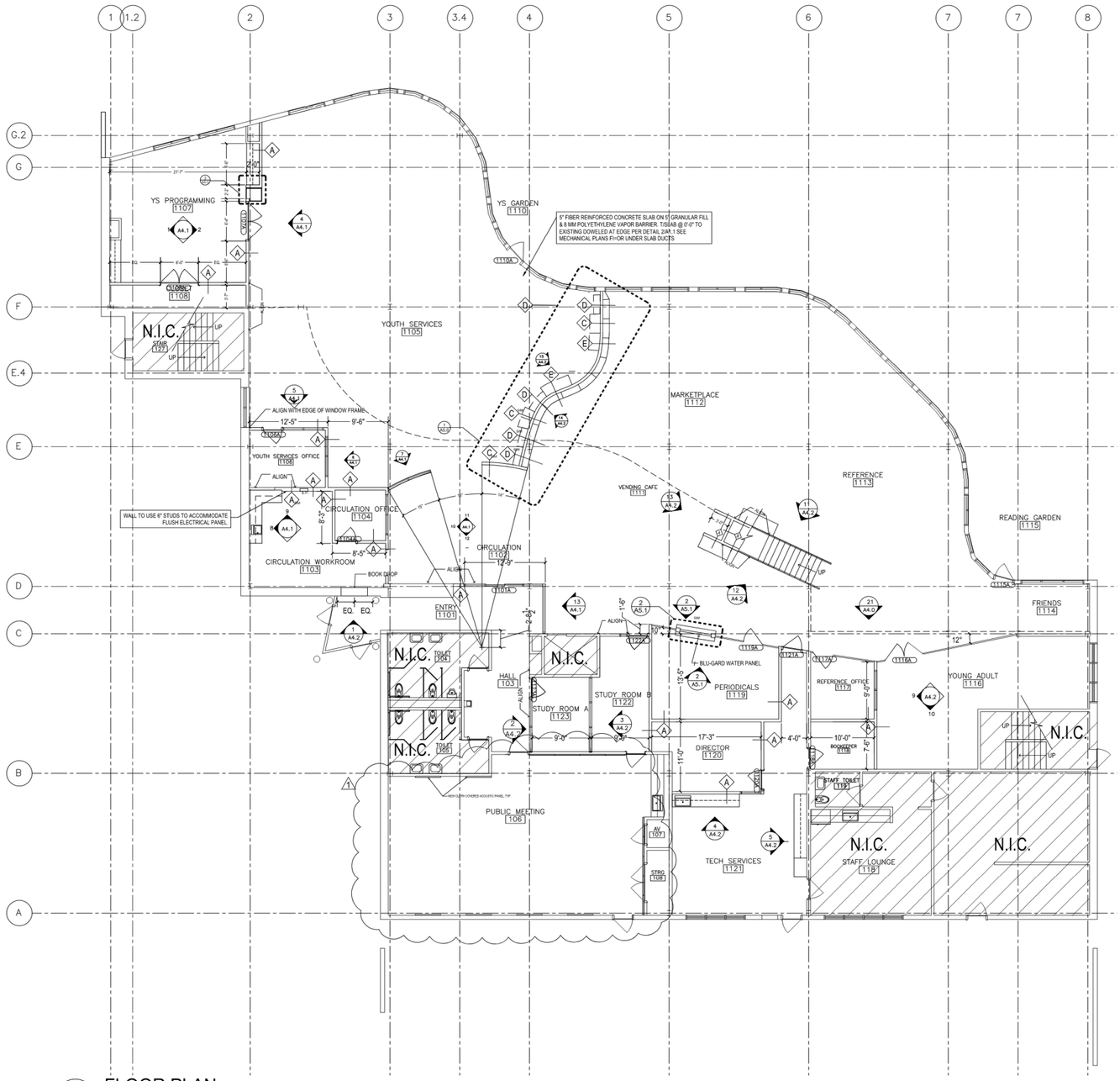
Existing Conditions | Staff & Support Spaces





Existing Conditions | Support Spaces

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5" FIBER REINFORCED CONCRETE SLAB ON 5" GRANULAR FILL & 6 MM POLYETHYLENE VAPOR BARRIER, TISSAB @ 0'-0" TO EXISTING DOWELED AT EDGE PER DETAIL 2/A1.1 SEE MECHANICAL PLANS FI=OR UNDER SLAB DUCTS
YOUTH SERVICES
1105
MARKETPLACE
1112
ALIGN WITH EDGE OF WINDOW FRAME
YOUTH SERVICES OFFICE
1106
CIRCULATION OFFICE
1104
WALL TO USE 6" STUDS TO ACCOMMODATE FLUSH ELECTRICAL PANEL
CIRCULATION WORKROOM
1103
BOOK DROP
CIRCULATION
1102
VENDING CAFE
1111
REFERENCE
1113
READING GARDEN
1115
FRIENDS
1114
ENTRY
1101
EQ. EQ.
N.I.C.
TOILET
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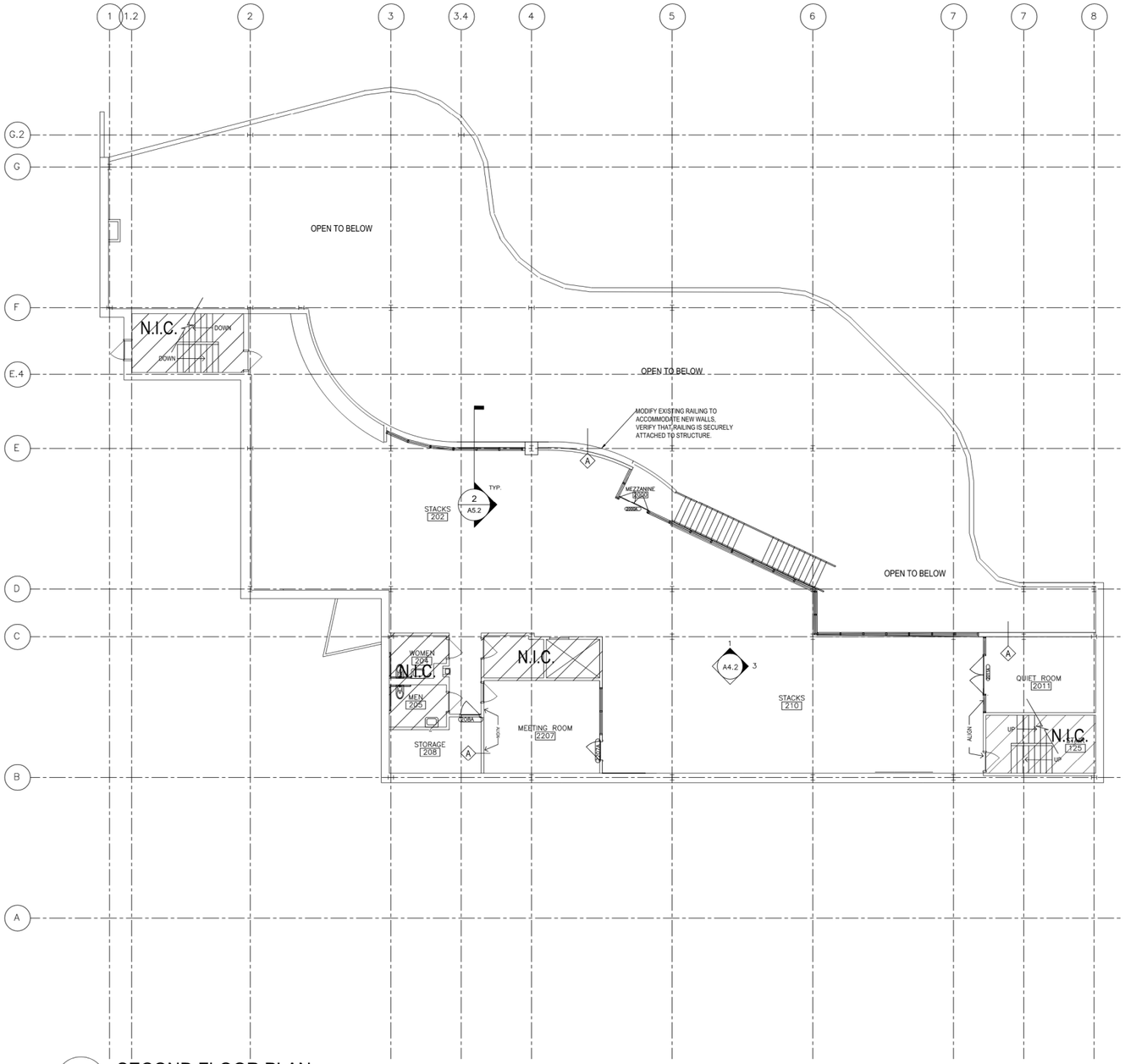
HALL
103
STUDY ROOM A
1123
STUDY ROOM B
1122
PERIODICALS
1119
BLU-GARD WATER PANEL
REFERENCE OFFICE
1117
YOUNG ADULT
1116
DIRECTOR
1120
BOOKLIFTER
1118
STAFF TOILET
1119
PUBLIC MEETING
106
AV
107
STRG
108
TECH SERVICES
1121
STAFF LOUNGE
1118
1 FLOOR PLAN

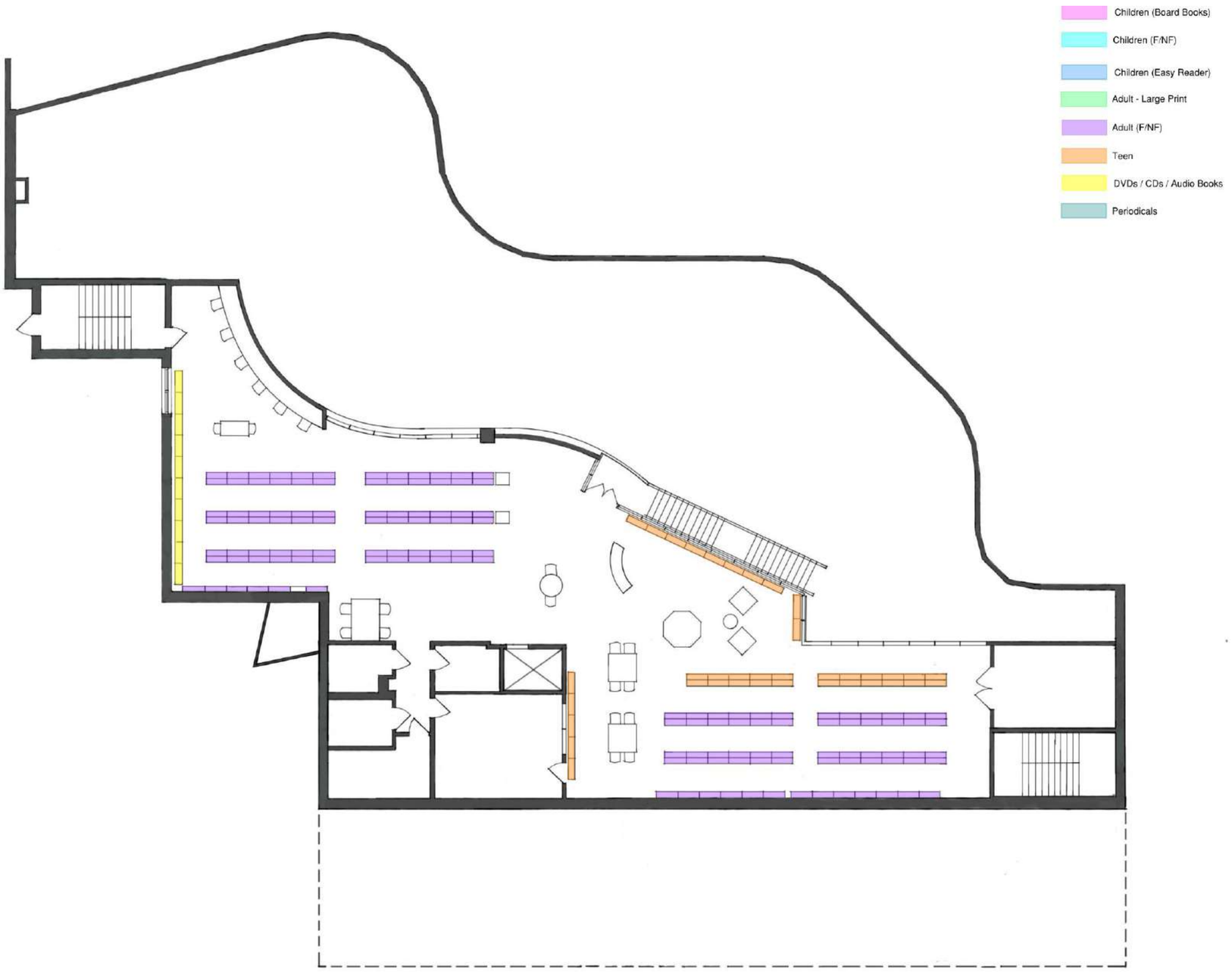


1 SECOND FLOOR PLAN

Children (F/NF)
Children (Easy Reader)
Adult - Large Print
Adult (F/NF)
Teen
DVDs / CDs / Audio Books
Periodicals

Building Totals (3' Sections)

2	Children (Board Books)
60	Children (F/NF)
20	Children (Easy Reader)
14	Children DVDs / CDs / Audio Books
30	Adult - Large Print
146	Adult (F/NF)
40	Teen
29	DVDs / CDs / Audio Books
7	Periodicals


Children (Board Books)
Children (F/NF)
Children (Easy Reader)
Adult - Large Print
Adult (F/NF)
Teen
DVDs / CDs / Audio Books
Periodicals

Question 01: How often do you visit the library?

ANSWER CHOICES	RESPONSES	
Almost daily	1.89%	12
Weekly	34.38%	218
Monthly	35.17%	223
3-5 times per year	20.19%	128
Once per year	3.00%	19
Less than once per year	5.36%	34
TOTAL		634

Question 02: If you visited the library in the past three years, please state why you visited the library.

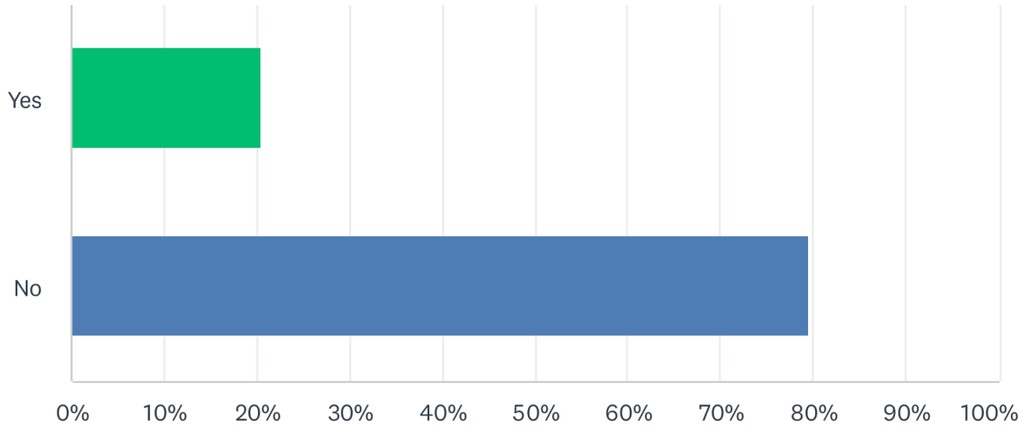
ANSWER CHOICES	RESPONSES	
To check out printed material	80.51%	508
To check out non-printed material	26.62%	168
To read a book or other printed material	31.38%	198
To use library provided computers	19.02%	120
To use wi-fi on my own device	9.67%	61
To attend an adult program	19.18%	121
To attend a teen program	5.71%	36
To attend a children's program	24.25%	153
For a social gathering / sense of community (meet up with friends, play date, etc.)	11.41%	72
For services such as tax assistance, passport application, notary service, etc.	13.63%	86
For tutoring	4.60%	29
A quiet place to study	13.31%	84
A quiet place to remote work	10.14%	64
Research	13.31%	84
To use the printer or fax machine	20.92%	132
Other (please explain)	14.90%	94
Total Respondents: 631		

Question 03: I would visit the library more often if:

ANSWER CHOICES	RESPONSES	
The location was more convenient	6.90%	39
The hours were more convenient.	13.10%	74
They offered a wider selection of books	14.51%	82
They offered a wider selection of non-printed material for check out	8.50%	48
They offered more children's programs	13.98%	79
They offered more teen programs	6.19%	35
They offered more adult programs	23.72%	134
They offered more services for professional growth	10.80%	61
They offered more mental health support services	7.61%	43
They offered more access to technology	3.54%	20
They provided curbside or drive thru service	11.86%	67
They had more designated areas for study or quiet space	12.57%	71
I had a better understanding of what a library offers beyond checking out books	17.70%	100
I felt more welcomed	3.01%	17
The library had a more inclusive environment	2.12%	12
Other (please specify)	30.80%	174
Total Respondents: 565		

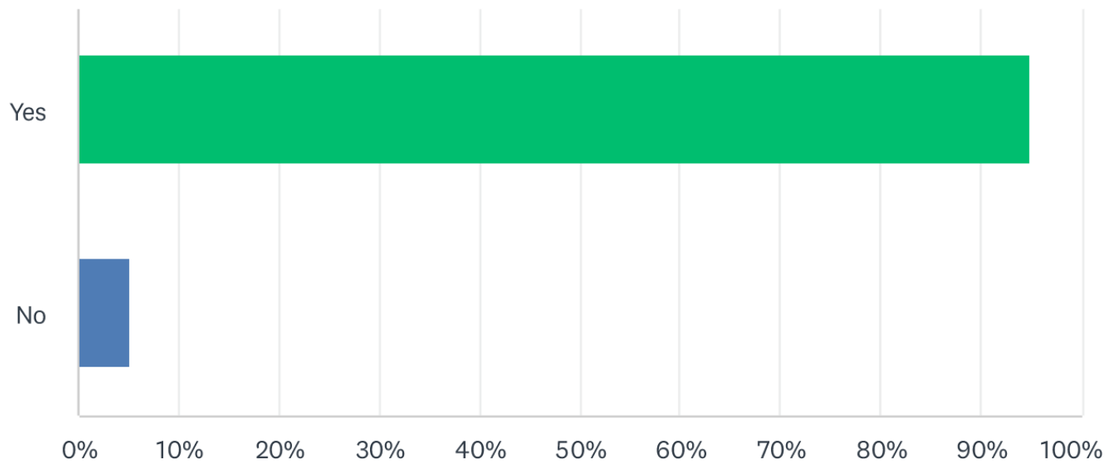
Question 04: Is there a program or service that is NOT currently offered by the library that you would like for them to offer?

Answered: 612 Skipped: 23



Question 05: Do you feel that O'Fallon Public Library is in tune with the specific needs of the community it serves?

Answered: 627 Skipped: 8



Question 06: With respect to the existing library facility, what improvements would you like to see made?

ANSWER CHOICES	RESPONSES	
Incorporate outdoor amenities like a reading area, community garden or outdoor program space	54.63%	301
Provide better separation of sound between spaces	19.96%	110
Install new interior finishes (paint, carpet, etc.)	9.44%	52
Refresh exterior building surfaces (paint, clean brick, tuckpointing, etc.)	5.99%	33
Provide a larger children's area	17.24%	95
Provide a larger teen area	11.25%	62
Provide an environment that is more inclusive for patrons (inclusivity can mean many things including accessibility, privacy, identity, etc.)	9.44%	52
Provide more study rooms	17.06%	94
Provide a larger multi-purpose room	13.25%	73
Consolidate adult collections to locate the entire collection on one floor	25.95%	143
Not Applicable. I have not been to the library.	4.54%	25
Total Respondents: 551		

Question 07: Which of the following would be your FIRST priority for the library?

ANSWER CHOICES	RESPONSES	
Increase physical book collection	36.65%	210
Provide more study rooms	4.54%	26
Provide outdoor amenities like a reading garden, community garden, etc.	20.42%	117
Provide a larger multi-purpose room	5.41%	31
Provide an enclosed, acoustically separated children's area	13.09%	75
Provide a larger children's area	6.28%	36
Provide a maker space	6.81%	39
Provide more meeting rooms	4.36%	25
Provide a larger teen Area	2.44%	14
TOTAL		573

Question 08: What do you feel are the biggest limitations for the library currently?

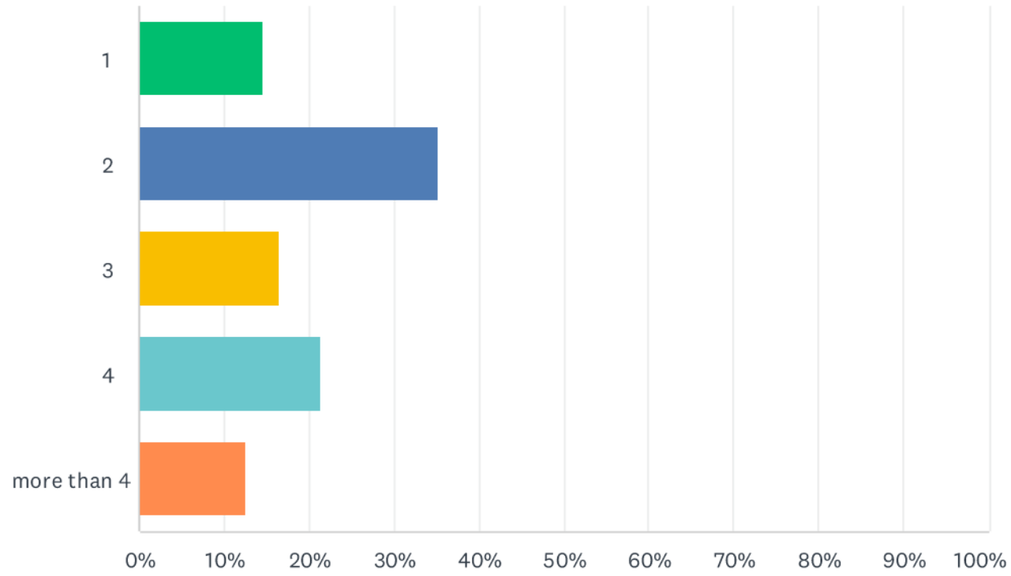
ANSWER CHOICES	RESPONSES	
Location	9.19%	50
Hours of operation	17.28%	94
Lack of awareness of library programs	40.26%	219
Accessibility (ease of use for patrons of all abilities)	4.04%	22
Acoustics (ability to focus, separation of loud vs. quiet space)	16.54%	90
Limited book collection	27.57%	150
Not enough study / quiet space	12.32%	67
Not enough collaboration space	5.33%	29
Not enough space for programs / social gatherings	20.22%	110
Total Respondents: 544		

Question 09: Please select the age range that most closely represents you.

ANSWER CHOICES	RESPONSES	
12 years and under	1.26%	8
13 to 17	1.89%	12
18 to 24	1.42%	9
25 to 34	7.40%	47
35 to 44	23.46%	149
45 to 54	17.01%	108
55 to 64	18.11%	115
Above 64	29.45%	187
TOTAL		635

Question 10: Including yourself, how many people currently live in your household?

Answered: 631 Skipped: 4



Question 11: What is your favorite thing about the library and why? Answered: 579, below is a sampling of the responses

#	RESPONSES	DATE
1	Ability to get myself and my family reading materials	11/4/2022 3:53 PM
2	So much knowledge in one space/convenient location/large parking lot	11/4/2022 11:11 AM
3	I love that the community has access to books for free. This is such a gift.	11/3/2022 8:55 AM
4	I love to read so any books I don't have and see at the library is great	11/1/2022 3:13 PM
5	I really love that there are so many places to sit and read or do work quietly and that the environment is so welcoming.	11/1/2022 11:32 AM
6	I used to love the children's area when I had small children. We looked forward to our weekly trips to check out books and attend programs. Now that children are older, I honestly have not been to the library.	11/1/2022 10:20 AM
7	Friendly and helpful staff. Ability to request materials from throughout the state.	10/30/2022 4:23 PM
8	I am grateful that the library exists at all in this day and age.	10/29/2022 1:07 PM
9	The staff and their expertise.	10/28/2022 7:32 PM
10	I like the location as it's central and easy to get to from anywhere in O'Fallon.	10/24/2022 10:52 AM
11	Helpful people, it's quiet & easy to find parking.	10/23/2022 8:06 PM
12	Being able to use other library cards there. It is too expensive to purchase cards for Shiloh residents	10/23/2022 7:17 PM
13	I have always loved libraries. I love the smell of books, and wandering through all the aisles and discovering new books. The OFallon Library is wonderful, and all the employees are kind and helpful.	10/23/2022 1:56 PM

Question 12: If you could improve one thing about the library, what would it be? Answered: 516, below is a sampling of the responses

#	RESPONSES	DATE
1	More selections and programs	11/4/2022 3:53 PM
2	i would like a larger building and more books	11/4/2022 11:11 AM
3	I would like to see it moved to a place that is a more convenient location	11/3/2022 8:55 AM
4	I would like an outdoor space like a garden, I would also like to see a teen place right now it is not that big just like one table and a bigger slection for younger teens	11/1/2022 3:13 PM
5	I would love for there to be more nonfiction books available to check out.	11/1/2022 11:32 AM
6	Updated look overall inside would be a nice face lift	11/1/2022 10:20 AM
7	IDK - I think it's really a great library. I should use it more. But I've always been satisfied with the resources and helpfulness.	10/30/2022 4:23 PM
8	Accessibility to people who live in the areas surrounding O'Fallon that have students in O'Fallon public schools, without cost.	10/29/2022 1:07 PM
9	Space	10/28/2022 7:32 PM
10	Make it larger.	10/24/2022 10:52 AM
11	Per subjects bigger selection	10/23/2022 8:06 PM
12	More affordable for Shiloh	10/23/2022 7:17 PM

Question 13: Please take a moment to add any additional feedback or comments. Answered: 299, below is a sampling of the responses

#	RESPONSES	DATE
1	None	11/4/2022 3:53 PM
2	i love the library and don't utilize it enough- i apologize for that. everytime i come in im grateful that we have such a nice library in ofallon. thank you for your efforts.	11/4/2022 11:11 AM
3	Would love to see it modeled after the NY Public Library. Beautiful, Gift shop, next to a park, coffee bar, etc.	11/3/2022 8:55 AM
4	Nope	11/1/2022 3:13 PM
5	After living here for nearly 50 years and having access to the library I am just appalled that I am expected to pay to get a library card. I am a senior citizen on a limited budget. Public library doesn't mean much apparently.	10/29/2022 1:07 PM
6	I'm very happy we have a wonderful library in town and any improvements would be a bonus.	10/24/2022 10:52 AM
7	Laura - fantastic Ryan - fantastic Staff - fantastic	10/22/2022 2:08 PM
8	I think the building is nice, but wish for community awareness purposes that it wasn't hidden behind the post office. Perhaps a large sign could be installed by the road (given that relocation would be expensive and difficult).	10/21/2022 12:36 PM
9	I would love it if the hours were extended and if they were I would 100% spend more time there.	10/21/2022 1:03 AM
10	I really love our local library and appreciate all the hard work that goes into making it a great resource for the community.	10/20/2022 7:19 PM
11	Thank you sincerely for having a wonderful place for me to explore. I am forever grateful	10/20/2022 12:25 PM
12	A bigger variety of magazines would be nice, and raising books and magazines onto higher shelves would REALLY help older patrons	10/19/2022 6:00 PM
13	No comments.	10/19/2022 5:22 PM
14	I've encountered resistance when asking an employee to check out my books instead of me checking them out independently. Also, most times, I have to ask for my receipt. I wish there were more slots for tax preparation help.	10/19/2022 9:32 AM
15	The O'Fallon library staff are amazing!	10/19/2022 8:39 AM
16	LOVE the library and one of the best I've been to! Another thing I've seen at other libraries are a seed program. People can donate and/or take seeds for vegetables, flowers, etc.	10/18/2022 7:25 PM
17	I like the library. The staff is very helpful.	10/18/2022 7:07 PM
18	I think the library should be centrally located. Placement on any extreme edge of town would not be convenient to all citizens. It should remain in the "residential" part of town and not the retail side.	10/18/2022 6:37 PM
19	Good job overall. Hard to please everyone	10/18/2022 12:26 PM
20	See question 12	10/17/2022 4:48 PM
21	Is this different from the county library on Hwy K?	10/17/2022 2:43 PM
22	The people at the library are amazing :)	10/17/2022 2:12 PM